NATIONAL FLOOD INSURANCE PROGRAM

PUBLICATIONS ORDER FORM

The National Flood Insurance Program (NFIP) offers free copies of printed resources to help with flood insurance education and flood disaster support.

SHIPPING INFORMATION

Fill in the fields below and submit to the FEMA Publications Warehouse. Organization Name Phone **Email** Address Street City State Zip Notes Date of Request MM/DD/YYYY **Mailing Address Phone Email** (800) 480-2520 **FEMA Publications Warehouse** 31451 United Avenue **FAX** FEMAPubs@gpo.gov Pueblo, CO 81001 (719) 948-9724

ORDER DETAILS

Enter your requested quantity for each publication in the spaces provided. More information and links to each resource are available on pages 4–9. If a publication is marked as "online only," it can be downloaded from the NFIP Resource Library at agents.floodsmart.gov/resourcelibrary.

Policy Documents

NFIP Claims Handbook

English F-687	Spanish F-687S	Chinese (Simplified) F-687SC ONLINE ONLY		
Vietnamese F-687V ONLINE ONLY	Korean F-687K	Chinese (Traditional) F-687TC ONLINE ONLY		
Arabic F-687AR	Hindi F-687HI ONLINE ONLY	Polish F-687PL ONLINE ONLY		
Tagalog F-687TL ONLINE ONLY				
NFIP Summary of Coverage Brochure				
English P-2144	Spanish P-2144S			

NFIP Summary of Coverage Commercial Property Brochure

Policy Documents Continued

NFIP Summary of Coverage Group Flood Insurance Policy Brochure

English | F-679 ONLINE ONLY Spanish | F-679S

NFIP Summary of Coverage Residential Condominium Buildings Brochure

Technical & Long-Form Publications

Α	Poli	cyho	lder's	Guide	to	Severe	Repetitive	Loss
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An Agent's Guide to Selling Flood Insurance

Answers to Questions About the NFIP

Answers to Questions About Substantially Improved/Substantially Damaged Buildings

English | F-213 ONLINE ONLY

Homeowner's Guide to Retrofitting

English | P-312

ONLINE ONLY

NFIP Desk Reference Guide for State Insurance Commissioners

NFIP Flooding & Related Weather Events Brochure

NFIP Rebuilding Safer & Stronger After a Flood Guide

Protecting Building Utility Systems from Flood Damage

English | P-348 ONLINE ONLY Spanish | P-348S ONLINE ONLY

Substantial Improvement/Substantial Damage Desk Reference

English | P-758

ONLINE ONLY

After a Flood

Federal Disaster Assistance: Meeting the Flood Insurance Requirement

English F-695	Spanish F-695S	Arabic F-695AR		
Hindi F-695HI	Taglog F-695TL ONLINE ONLY			
Flood Insurance Resources Postcard				
English P-2352	Spanish P-2352S			
Increased Cost of Compliance Brochure				
English F-663	Spanish F-663S ONLINE ONLY			
Recovering Financially After a Flood Booklet				
English P-2338	Spanish P-2338S			

Quick-Reference Materials

NFIP Flood Insurance for Condominium Associations Brochure

NFIP Flood Insurance for Renters Brochure			
English P-2108	Spanish P-2108S	Chinese (Simplified) P-2108SC	
Vietnamese P-2108V	Korean P-2108K	Chinese (Traditional) P-2108TC	
Arabic P-2108AR	Hindi P-2108HI	Japanese P-2108JA	
Polish P-2108PL	Tagalog P-2108TL		

NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

Promotional Resources

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

Flooded With Questions About Flood Insurance (Real Estate) Postcard

Get Connected with the NFIP Contact Information Postcard

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

Stay Connected with the NFIP govDelivery Business Card

English | P-2194

NFIP Flood Insurance Isn't Just for Coastal Cities Brochure

NFIP Pocket Folder

English | F-010

NFIP Protect the Life You've Built Brochure

English P-2201	Spanish P-2201S	Chinese (Simplified) P-2201SC
Vietnamese P-2201V	Korean P-2201K	Chinese (Traditional) P-2201TC
Creole P-2201HC		

NFIP Why Do I Need Flood Insurance? Brochure

English F-002	Spanish F-002S	Chinese (Simplifed) F-002SC
Vietnamese F-002V	Korean F-002K	Chinese (Traditional) F-002TC
Arabic F-002AR ONLINE ONLY	Hindi F-002HI	Japanese F-002JA ONLINE ONLY
Polish F-002PL ONLINE ONLY	Tagalog F-002TL ONLINE ONLY	

Protect the Life You've Built with Flood Insurance Door Hanger

English | P-2076

This form is updated on a biweekly basis. Visit <u>agents.floodsmart.gov/puborderform</u> to ensure you have the most recent version.

NEXT PAGE:Publication Details

PUBLICATION DETAILS

Review the descriptions and links below to learn more about each NFIP resource. A wide variety of resources are also available to download or print at agents.floodsmart.gov/resourcelibrary.

Policy Documents

NFIP Claims Handbook

DESCRIPTION Learn how policyholders can prepare for a flood event, file a claim and more. English published August 2024; Spanish

published December 2024; Chinese, Vietnamese, Korean, Arabic, Hindi, Polish and Tagalog published August 2025.

AUDIENCE Insurance Agents, Policyholders

ENGLISH F-687 agents.floodsmart.gov/claims-handbook **SPANISH** F-687S agents.floodsmart.gov/manual-reclamaciones

CHINESE F-687SC agents.floodsmart.gov/理赔-指南 (Simplified)

CHINESE

F-687TC agents.floodsmart.gov/索賠手冊 (Traditional)

VIETNAMESE F-687V agents.floodsmart.gov/so-tay-yeu-cau-thanh-toan-bao-hiem

F-687K agents.floodsmart.gov/청구-핸드북 **KOREAN**

ARABIC agents.floodsmart.gov/claims-handbook-arabic F-687AR

HINDI F-687HI agents.floodsmart.gov/दावा-पुस्तिका **POLISH** F-687PL agents.floodsmart.gov/ksiega-roszczen

agents.floodsmart.gov/handbook-ng-mga-paghahabol **TAGALOG** F-687TL

NFIP Summary of Coverage Brochure

DESCRIPTION Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered

and how items are valued at the time of loss. English published December 2023; Spanish published January 2024.

AUDIENCE Insurance Agents, Policyholders

ENGLISH P-2144 agents.floodsmart.gov/nfip-summary-of-coverage **SPANISH** P-2144S agents.floodsmart.gov/resumen-de-la-cobertura

NFIP Summary of Coverage Commercial Property Brochure

DESCRIPTION Help policyholders understand their commercial property's deductible, what is and is not covered and how items

are valued at the time of loss. English published January 2024; Spanish published February 2024.

AUDIENCE Insurance Agents, Policyholders

ENGLISH F-778 agents.floodsmart.gov/commercial-summary-of-coverage **SPANISH** F-778S agents.floodsmart.gov/resumen-de-cobertura-comercial

NFIP Summary of Coverage Group Flood Insurance Policy Brochure

Share details of the Group Flood Insurance Policy (GFIP) with policyholders. English published June 2023; Spanish **DESCRIPTION**

published July 2023.

AUDIENCE Insurance Agents, Policyholders

ENGLISH F-679 agents.floodsmart.gov/GFIP-summary

SPANISH agents.floodsmart.gov/resumen-de-cobertura-grupal-de-inundación F-679S

NFIP Summary of Coverage Residential Condominium Buildings Brochure

DESCRIPTION Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP).

English published May 2024; Spanish published July 2024.

AUDIENCE Insurance Agents, Policyholders

ENGLISH P-2180 agents.floodsmart.gov/rcbap-summary-of-coverage

SPANISH P-2180S agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales

Technical & Long-Form Publications

A Policyholder's Guide to Severe Repetitive Loss - 12 pages at 5.5 x 8.5 inches

DESCRIPTION Use this guide to learn more about FEMA's Severe Repetitive Loss (SRL) designation and the negative impacts

of repeat flooding. English published July 2023; Spanish published September 2023.

AUDIENCE Insurance Agents, Policyholders

ENGLISH P-2336 <u>agents.floodsmart.gov/severe-repetitive-loss-guide</u>

SPANISH P-2336S <u>agents.floodsmart.gov/guia-perdida-repetitiva-severa</u>

An Agent's Guide to Selling Flood Insurance – 24 pages at 5.5 x 8.5 inches

DESCRIPTION Help agents understand the basics of flood insurance. English published June 2023; Spanish published September 2023.

AUDIENCE Insurance Agents

ENGLISH P-2209 <u>agents.floodsmart.gov/flood-insurance-agents-guide</u>

SPANISH P-2209S <u>agents.floodsmart.gov/guia-agentes-seguro-inundacion</u>

Answers to Questions About the NFIP - 112+ pages at 6 x 9 inches

DESCRIPTION Get acquainted with the NFIP by reviewing answers to frequently asked questions. English and Spanish published

October 2023. Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program.

 AUDIENCE
 Insurance Agents, Real Estate Agents, Policyholders, Public

 ENGLISH
 F-084
 agents.floodsmart.gov/nfip-answers-to-questions

 SPANISH
 F-084S
 agents.floodsmart.gov/nfip-respuestas-a-las-preguntas

Answers to Questions About Substantially Improved/Substantially Damaged Buildings - 40 pages at 8.5 x 11 inches

DESCRIPTION Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement

and substantial damage. Published August 2018.

AUDIENCE Insurance Agents, Policyholders

ENGLISH F-213 agents.floodsmart.gov/si-sd-answers-to-questions

Homeowner's Guide to Retrofitting – 212 pages at 8.5 x 11 inches

DESCRIPTION Use this detailed guide to learn how to protect homes from flooding. Published June 2014.

AUDIENCE Policyholders, Public

ENGLISH P-312 agents.floodsmart.gov/homeowners-guide-retrofitting

NFIP Desk Reference Guide for State Insurance Commissioners – 20 pages at 6 x 9 inches

DESCRIPTION Learn about state insurance commissioners' role within flood insurance, including actions to take before,

during and after a flood. English published August 2023; Spanish published October 2023.

AUDIENCE State Insurance Commissioners

ENGLISH P-2337 agents.floodsmart.gov/state-insurance-commissioners-guide

SPANISH P-2337S agents.floodsmart.gov/guia-para-comisionados-estatales-de-seguros

NFIP Flooding & Related Weather Events Brochure – 48 pages at 6 x 9 inches

DESCRIPTION Define different weather events and explore which are covered by an NFIP policy. English published December 2023;

Spanish published April 2024.

AUDIENCE Policyholders, Public

ENGLISH P-2332 agents.floodsmart.gov/nfip-flooding-weather-events

SPANISH P-2332S agents.floodsmart.gov/nfip-inundaciones-fenomenos-meteorologicos

NFIP Rebuilding Safer & Stronger After a Flood Guide - 16+ pages at 5.5 x 8.5 inches

DESCRIPTION Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published December 2022;

Spanish published February 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH P-2310 agents.floodsmart.gov/rebuilding-after-flood

SPANISH P-2310S agents.floodsmart.gov/reconstruccion-despues-inundacion

Protecting Building Utility Systems from Flood Damage – 178 pages at 8.5 x 11 inches

DESCRIPTION Understand the design and construction of flood-resistant building utility systems. Published February 2017.

AUDIENCE Policyholders, Public

ENGLISH P-348 agents.floodsmart.gov/protecting-utility-systems-flood

Substantial Improvement/Substantial Damage Desk Reference – 174 pages at 8.5 x 11 inches

DESCRIPTION Learn practical guidance and suggested procedures to implement the NFIP requirements for substantially improved/substantially

damaged structures. Published May 2010.

AUDIENCE Insurance Agents

ENGLISH P-758 agents.floodsmart.gov/si-sd-desk-reference

After a Flood

Federal Disaster Assistance: Meeting the Flood Insurance Requirement

DESCRIPTION Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster

Assistance: Meeting the Flood Insurance Requirement. English published July 2024; Spanish published August 2024; Hindi and

Tagalog published January 2025; Arabic published August 2025.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH F-695 agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement

SPANISH F-695S agents.floodsmart.gov/asistencia-federal-desastre-requisito

ARABIC F-695AR agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement-arabic

HINDI F-695HI agents.floodsmart.gov/आपदा-सहायता-बाढ-बीमा-आवशयकताएँ

TAGALOG F-695TL agents.floodsmart.gov/tulong-para-sa-sakuna-kinakailangan-sa-seguro-para-sa-pagbaha

Flood Insurance Resources Postcard

DESCRIPTION Provide flood survivors with helpful recovery resources from the NFIP. English published March 2024; Spanish published May 2024.

AUDIENCE Insurance Agents, Public

ENGLISH P-2352 agents.floodsmart.gov/flood-insurance-resources-postcard

SPANISH P-2352S agents.floodsmart.gov/tarjeta-postal-de-recursos-de-seguros-de-inundaciones

Increased Cost of Compliance Brochure

DESCRIPTION Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after

a flood. English and Spanish published February 2022.

AUDIENCE Insurance Agents, Policyholders

ENGLISH F-663 <u>agents.floodsmart.gov/icc-brochure</u>

SPANISH F-663S agents.floodsmart.gov/cobertura-aumento-costo-cumplimiento

Recovering Financially After a Flood Booklet

DESCRIPTION Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after a flood.

English published January 2025; Spanish published February 2025.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH P-2338 agents.floodsmart.gov/financial-recovery-flooding

SPANISH P-2338S agents.floodsmart.gov/recuperacion-financiera-inundacion

Quick-Reference Materials

NFIP Flood Insurance for Condominium Associations Brochure

DESCRIPTION Communicate the details of flood insurance coverage to condominium associations, including coverage limits, types of insurable

property and eligibility. English published January 2025; Spanish published February 2025.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH P-2223 agents.floodsmart.gov/flood-insurance-condo-associations

SPANISH P-2223S agents.floodsmart.gov/seguro-inundacion-asociaciones-condominios

NFIP Flood Insurance for Renters Brochure

DESCRIPTION Speak to renters about flood insurance for rented properties. English published March 2024; Spanish published April 2024;

Chinese, Vietnamese and Korean published July 2024; Arabic, Hindi, Japanese, Polish and Tagalog published September 2024.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH P-2108 agents.floodsmart.gov/flood-insurance-renters

SPANISH P-2108S agents.floodsmart.gov/seguro-contra-inundaciones-inquilinos

CHINESE P-2108SC <u>agents.floodsmart.gov/租户洪灾保险</u>

(Simplified)

CHINESE P-2108TC agents.floodsmart.gov/洪水保險租戶

(Traditional)

VIETNAMESE P-2108V agents.floodsmart.gov/bao-hiem-lu-lut-cho-nguoi-thue-nha

KOREAN P-2108K <u>agents.floodsmart.gov/홍수-보험-임차인</u> ARABIC P-2108AR <u>agents.floodsmart.gov/홍수-</u>보험-임차인

HINDI P-2108HI agents.floodsmart.gov/画碟-副मा-करियेदार
JAPANESE P-2108JA agents.floodsmart.gov/洪水-保険-賃借人

POLISH P-2108PL <u>agents.floodsmart.gov/Ubezpieczenie-od-powodzi-najemcy</u>
TAGALOG P-2108TL <u>agents.floodsmart.gov/baha-insurance-nangungupahan</u>

NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

DESCRIPTION Understand flood maps, why they change and how they can affect flood insurance requirements and premiums.

English published October 2023; Spanish published November 2023.

AUDIENCE Insurance Agents, Policyholders, Real Estate Agents, Public

ENGLISH F-P2019 agents.floodsmart.gov/map-changes-brochure

SPANISH F-P2109S <u>agents.floodsmart.gov/cambios-en-los-mapas-folleto</u>

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

DESCRIPTION Learn about flood maps and what happens when a client's property is mapped into or out of a special flood hazard

area (SFHA). English published September 2023; Spanish published October 2023.

AUDIENCE Insurance Agents

ENGLISH P-2299 <u>agents.floodsmart.gov/map-updates-agents</u>

SPANISH P-2299S agents.floodsmart.gov/actualizacion-de-mapas-de-agentes

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

DESCRIPTION Browse topics real estate professionals should know when talking with their clients about flood insurance.

English published May 2023; Spanish published June 2023.

AUDIENCE Real Estate Agents

ENGLISH F-435 <u>agents.floodsmart.gov/q&a-real-estate</u>

SPANISH F-435S <u>agents.floodsmart.gov/p&r-bienes-raices</u>

Promotional Resources

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

DESCRIPTION Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood

insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023;

Spanish published March 2023.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH P-2311 agents.floodsmart.gov/condo-association-postcard

SPANISH P-2311S agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios

Flooded With Questions About Flood Insurance (Real Estate) Postcard

DESCRIPTION Utilize this postcard's resources and talking points to discuss the importance of flood insurance with your clients.

English published September 2023; Spanish published November 2023.

AUDIENCE Real Estate Agents, Public

ENGLISH P-2341 <u>agents.floodsmart.gov/real-estate-postcard</u>

SPANISH P-2341S <u>agents.floodsmart.gov/tarjeta-propiedad-inmueble</u>

Get Connected with the NFIP Contact Information Postcard

DESCRIPTION Distribute this postcard to share valuable NFIP resources and contact information with current and potential policy-

holders at conferences and events. English published March 2024; Spanish published May 2024.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH P-2195 <u>agents.floodsmart.gov/contact-information-postcard</u>

SPANISH P-2195S <u>agents.floodsmart.gov/postal-de-informacion-de-contacto</u>

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

DESCRIPTION Dispel common misconceptions regarding homeowners insurance and flood damage. English published August 2025;

Spanish published March 2024.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH F-061 <u>agents.floodsmart.gov/homeowners-insurance-postcard</u>

SPANISH F-061S <u>agents.floodsmart.gov/propietarios-seguro-postal</u>

Stay Connected with the NFIP govDelivery Business Card

DESCRIPTION Distribute this business card to consumers and agents with instructions on how to sign up for free email newsletters

through govDelivery. Published December 2021.

AUDIENCE Insurance Agents, Public

ENGLISH P-2194 agents.floodsmart.gov/govdelivery-newsletter-card

NFIP Flood Insurance Isn't Just For Coastal Cities Brochure

DESCRIPTION Communicate the flood risks that non-coastal communities face. English published December 2023; Spanish published February 2024.

AUDIENCE Insurance Agents, Public

ENGLISH P-2334 agents.floodsmart.gov/inland-flood-risk

SPANISH P-2334S agents.floodsmart.gov/riesgo-inundacion-tierra-adentro

NFIP Pocket Folder

DESCRIPTION Utilize this pocket folder to organize or package resources.

AUDIENCE Insurance Agents, Real Estate Agents

ENGLISH F-010

NFIP Protect the Life You've Built Brochure

DESCRIPTION Promote flood insurance coverage to homeowners, business owners and renters. English published September 2022; Spanish

published November 2022; Chinese, Vietnamese and Korean published August 2023; Haitian Creole published July 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH P-2201 agents.floodsmart.gov/protect-the-life-youve-built

SPANISH P-2201S agents.floodsmart.gov/proteja-la-vida-que-ha-construido

CHINESE P-2201SC agents.floodsmart.gov/保护-您-创建的-生活

(Simplified)

CHINESE P-2201TC agents.floodsmart.gov/保護-生活-您-建立的

(Traditional)

VIETNAMESE P-2201V agents.floodsmart.gov/bao-ve-cuoc-song-von-co-cua-quy-vi

 KOREAN
 P-2201K
 agents.floodsmart.gov/귀하가-만든-삶을-보호하세요

 CREOLE
 P-2201C
 agents.floodsmart.gov/pwoteje-lavi-ou-te-bati

NFIP Why Do I Need Flood Insurance? Brochure

DESCRIPTION Explore flood risks and the value of flood insurance. English published Februatry 2024; Spanish published November 2024;

Chinese, Vietnamese and Korean published February 2025. Arabic, Hindi, Japanese, Polish and Tagalog published August 2025.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH F-002 <u>agents.floodsmart.gov/why-do-i-need-flood-insurance</u>

SPANISH F-002S agents.floodsmart.gov/necesita-un-seguro-de-inundaciones

 CHINESE (Simplified)
 F-002SC
 agents.floodsmart.gov/我为什么需要洪水保险

CHINESE F-002TC agents.floodsmart.gov/為什麼我需要洪水保險

(Traditional)

 VIETNAMESE
 F-002V
 agents.floodsmart.gov/tai-sao-toi-can-bao-hiem-lu-lut

 KOREAN
 F-002K
 agents.floodsmart.gov/홍수-보험이-왜-필요할까요

ARABIC F-002AR agents.floodsmart.gov/you-need-flood-insurance-arabic

HINDI F-002HI agents.floodsmart.gov/मुझे-बाढ्-बीमा-क्यों-चाहिए

JAPANESE F-002JA agents.floodsmart.gov/なぜ洪水保険が必要なのですか

POLISH F-002PL agents.floodsmart.gov/dlaczego-potrzebuje-ubezpieczenia-przeciwpowodziowego

TAGALOG F-002TL agents.floodsmart.gov/bakit-ko-kailangan-ng-insurance-sa-baha

Protect the Life You've Built with Flood Insurance Door Hanger

DESCRIPTION Utilize this door hanger to inform current and potential clients about the importance of flood insurance. Published November 2019.

AUDIENCE Insurance Agents, Real Estate Agents

ENGLISH P-2076 <u>agents.floodsmart.gov/nfip-door-hanger</u>





A wide variety of downloadable, printable resources are also available for free at <u>agents.</u> <u>floodsmart.gov/resourcelibrary</u>. For additional emergency preparedness materials, visit the Individual and Community Preparedness Division (ICPD) Order Form at <u>orders.gpo.gov/icpd/ICPD</u>.

August 2025

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