

PUBLICATIONS ORDER FORM

The National Flood Insurance Program (NFIP) offers free copies of printed resources to help with flood insurance education and flood disaster support.

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ORDER DETAILS

Enter your requested quantity for each publication in the spaces provided. More information and links to each resource are available on pages 4–9. If a publication is marked as “online only,” it can be downloaded from the NFIP Resource Library at agents.floodsmart.gov/resourcelibrary.

Policy Documents

NFIP Claims Handbook

English | F-687

Spanish | F-687S

NFIP Summary of Coverage Brochure

English | P-2144

Spanish | P-2144S

NFIP Summary of Coverage Commercial Property Brochure

English | F-778

Spanish | F-778S

NFIP Summary of Coverage Group Flood Insurance Policy Brochure

English | F-679

ONLINE ONLY

Spanish | F-679S

ONLINE ONLY

NFIP Summary of Coverage Residential Condominium Buildings Brochure

English | P-2180

Spanish | P-2180S

Technical & Long-Form Publications

A Policyholder's Guide to Severe Repetitive Loss

English | P-2336

Spanish | P-2336S

An Agent's Guide to Selling Flood Insurance

English | P-2209

Spanish | P-2209S

Answers to Questions About the NFIP

English | F-084

Spanish | F-084S

Answers to Questions About Substantially Improved/Substantially Damaged Buildings

English | F-213

ONLINE ONLY

NFIP Flooding & Related Weather Events Brochure

English | P-2332

Spanish | P-2332S

Homeowner's Guide to Retrofitting

English | P-312

ONLINE ONLY

NFIP Desk Reference Guide for State Insurance Commissioners

English | P-2337

Spanish | P-2337S

NFIP Rebuilding Safer & Stronger After a Flood Guide

English | P-2310

Spanish | P-2310S

Protecting Building Utility Systems from Flood Damage

English | P-348

ONLINE ONLY

Spanish | P-348S

ONLINE ONLY

Substantial Improvement/Substantial Damage Desk Reference

English | P-758

ONLINE ONLY

After a Flood

Federal Disaster Assistance: Meeting the Flood Insurance Requirement

English | F-695

Spanish | F-695S

Flood Insurance Resources Postcard

English | P-2352

Spanish | P-2352S

Increased Cost of Compliance Brochure

English | F-663

ONLINE ONLY

Spanish | F-663S

ONLINE ONLY

After a Flood Continued

Recovering Financially After a Flood Booklet

English | P-2338

ONLINE ONLY

Spanish | P-2338S

ONLINE ONLY

Quick-Reference Materials

NFIP Flood Insurance for Condominium Associations Brochure

English | P-2223

Spanish | P-2223S

NFIP Flood Insurance for Renters Brochure

English | P-2108

Spanish | P-2108S

Chinese (Traditional) | P-2108CT

Vietnamese | F-2108V

Korean | P-2108K

Chinese (Simplified) | P-2108CS

NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

English | F-P2019

Spanish | F-P2019S

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

English | P-2299

Spanish | P-2299S

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

English | F-435

Spanish | F-435S

Promotional Resources

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

English | P-2311

Spanish | P-2311S

Get Connected with the NFIP Contact Information Postcard

English | P-2195

Spanish | P-2195S

Flooded With Questions About Flood Insurance (Real Estate) Postcard

English | P-2341

Spanish | P-2341S

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

English | F-061

Spanish | F-061S

Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

English F-2053

Promotional Resources Continued

Stay Connected with the NFIP govDelivery Business Card

English | P-2194

Climate Change’s Impact on Flood Risk Booklet		
English P-2331	Spanish P-2331S	

NFIP Flood Insurance Isn’t Just for Coastal Cities Brochure

English | P-2334

Spanish | P-2334S

NFIP Pocket Folder		
English F-010		

NFIP Protect the Life You’ve Built Brochure

English P-2201	Spanish P-2201S	Chinese (Traditional) P-2201CT
Vietnamese P-2201V	Korean P-2201K	Chinese (Simplified) P-2201CS

NFIP Why Do I Need Flood Insurance? Brochure		
English F-002	Spanish F-002S	Chinese (Traditional) F-002CT
Vietnamese F-002V	Korean F-002K	Chinese (Simplified) F-002CS

Protect the Life You’ve Built with Flood Insurance Door Hanger

English | P-2076

This form is updated on a biweekly basis. Visit agents.floodsmart.gov/puborderform to ensure you have the most recent version.

October 2024

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Publication Details

PUBLICATION DETAILS

Review the descriptions and links below to learn more about each NFIP resource. A wide variety of resources are also available to download or print at agents.floodsmart.gov/resourcelibrary.

Policy Documents

NFIP Claims Handbook

DESCRIPTION	Learn how policyholders can prepare for a flood event, file a claim and more. English published August 2022, Spanish published May 2022.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	F-687	agents.floodsmart.gov/claims-handbook	
SPANISH	F-687S	agents.floodsmart.gov/manual-reclamaciones	

NFIP Summary of Coverage Brochure

DESCRIPTION	Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered and how items are valued at the time of loss. English published December 2023, Spanish published January 2024.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	P-2144	agents.floodsmart.gov/nfip-summary-of-coverage	
SPANISH	P-2144S	agents.floodsmart.gov/resumen-de-la-cobertura	

NFIP Summary of Coverage Commercial Property Brochure

DESCRIPTION	Help policyholders understand their commercial property's deductible, what is and is not covered and how items are valued at the time of loss. English published January 2024, Spanish published February 2024.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	F-778	agents.floodsmart.gov/commercial-summary-of-coverage	
SPANISH	F-778S	agents.floodsmart.gov/resumen-de-cobertura-comercial	

NFIP Summary of Coverage Group Flood Insurance Policy Brochure

DESCRIPTION	Share details of the Group Flood Insurance Policy (GFIP) with policyholders. English published June 2023, Spanish published July 2023.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	F-679	agents.floodsmart.gov/GFIP-summary	
SPANISH	F-679S	agents.floodsmart.gov/resumen-de-cobertura-grupal-de-inundacion	

NFIP Summary of Coverage Residential Condominium Buildings Brochure

DESCRIPTION	Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP). English published May 2024, Spanish published July 2024.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	P-2180	agents.floodsmart.gov/rcbap-summary-of-coverage	
SPANISH	P-2180S	agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales	

Technical & Long-Form Publications

A Policyholder's Guide to Severe Repetitive Loss – 12 pages at 5.5 x 8.5 inches

DESCRIPTION	Use this guide to learn more about FEMA's Severe Repetitive Loss (SRL) designation and the negative impacts of repeat flooding. English published July 2023, Spanish published September 2023.	
AUDIENCE	Insurance Agents, Policyholders	
ENGLISH	P-2336	agents.floodsmart.gov/severe-repetitive-loss-guide
SPANISH	P-2336S	agents.floodsmart.gov/guia-perdida-repetitiva-severa

An Agent's Guide to Selling Flood Insurance – 24 pages at 5.5 x 8.5 inches

DESCRIPTION	Help agents understand the basics of flood insurance. English published June 2023, Spanish published September 2023.	
AUDIENCE	Insurance Agents	
ENGLISH	P-2209	agents.floodsmart.gov/flood-insurance-agents-guide
SPANISH	P-2209S	agents.floodsmart.gov/guia-agentes-seguro-inundacion

Answers to Questions About the NFIP – 112+ pages at 6 x 9 inches

DESCRIPTION	Get acquainted with the NFIP by reviewing answers to frequently asked questions. English and Spanish published October 2023. <i>Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program.</i>	
AUDIENCE	Insurance Agents, Real Estate Agents, Policyholders, Public	
ENGLISH	F-084	agents.floodsmart.gov/nfip-answers-to-questions
SPANISH	F-084S	agents.floodsmart.gov/nfip-respuestas-a-las-preguntas

Answers to Questions About Substantially Improved/Substantially Damaged Buildings – 40 pages at 8.5 x 11 inches

DESCRIPTION	Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement and substantial damage. Published August 2018.	
AUDIENCE	Insurance Agents, Policyholders	
ENGLISH	F-213	agents.floodsmart.gov/si-sd-answers-to-questions

NFIP Flooding & Related Weather Events Brochure – 48 pages at 6 x 9 inches

DESCRIPTION	Define different weather events and explore which are covered by an NFIP policy. English published December 2023, Spanish published April 2024.	
AUDIENCE	Policyholders, Public	
ENGLISH	P-2332	agents.floodsmart.gov/nfip-flooding-weather-events
SPANISH	P-2332S	agents.floodsmart.gov/nfip-inundaciones-fenomenos-meteorologicos

Homeowner's Guide to Retrofitting – 212 pages at 8.5 x 11 inches

DESCRIPTION	Use this detailed guide to learn how to protect homes from flooding. Published June 2014.	
AUDIENCE	Policyholders, Public	
ENGLISH	P-312	agents.floodsmart.gov/homeowners-guide-retrofitting

NFIP Desk Reference Guide for State Insurance Commissioners – 20 pages at 6 x 9 inches

DESCRIPTION	Learn about state insurance commissioners' role within flood insurance, including actions to take before, during and after a flood. English published August 2023, Spanish published October 2023.	
AUDIENCE	State Insurance Commissioners	
ENGLISH	P-2337	agents.floodsmart.gov/state-insurance-commissioners-guide
SPANISH	P-2337S	agents.floodsmart.gov/guia-para-comisionados-estatales-de-seguros

NFIP Rebuilding Safer & Stronger After a Flood Guide – 16+ pages at 5.5 x 8.5 inches

DESCRIPTION	Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published December 2022, Spanish published February 2023.		
AUDIENCE	Insurance Agents, Policyholders, Public		
ENGLISH	P-2310	agents.floodsmart.gov/rebuilding-after-flood	
SPANISH	P-2310S	agents.floodsmart.gov/reconstruccion-despues-inundacion	

Protecting Building Utility Systems from Flood Damage – 178 pages at 8.5 x 11 inches

DESCRIPTION	Understand the design and construction of flood-resistant building utility systems. Published February 2017.		
AUDIENCE	Policyholders, Public		
ENGLISH	P-348	agents.floodsmart.gov/protecting-utility-systems-flood	

Substantial Improvement/Substantial Damage Desk Reference – 174 pages at 8.5 x 11 inches

DESCRIPTION	Learn practical guidance and suggested procedures to implement the NFIP requirements for substantially improved/substantially damaged structures. Published May 2010.		
AUDIENCE	Insurance Agents		
ENGLISH	P-758	agents.floodsmart.gov/si-sd-desk-reference	

After a Flood

Federal Disaster Assistance: Meeting the Flood Insurance Requirement

DESCRIPTION	Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published July 2024, Spanish published August 2024.		
AUDIENCE	Insurance Agents, Policyholders, Public		
ENGLISH	F-695	agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement	
SPANISH	F-695S	agents.floodsmart.gov/asistencia-federal-desastre-requisito	

Flood Insurance Resources Postcard

DESCRIPTION	Provide flood survivors with helpful recovery resources from the NFIP English published March 2024, Spanish published May 2024.		
AUDIENCE	Insurance Agents, Public		
ENGLISH	P-2352	agents.floodsmart.gov/flood-insurance-resources-postcard	
SPANISH	P-2352S	agents.floodsmart.gov/tarjeta-postal-de-recursos-de-seguros-de-inundaciones	

Increased Cost of Compliance Brochure

DESCRIPTION	Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after a flood. Published September 2017.		
AUDIENCE	Insurance Agents, Policyholders		
ENGLISH	F-663	agents.floodsmart.gov/icc-brochure	

Recovering Financially After a Flood Booklet

DESCRIPTION	Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after a flood. English published September 2023, Spanish published November 2023.		
AUDIENCE	Insurance Agents, Policyholders, Public		
ENGLISH	P-2338	agents.floodsmart.gov/financial-recovery-flooding	
SPANISH	P-2338S	agents.floodsmart.gov/recuperacion-financiera-inundacion	

Quick-Reference Materials

NFIP Flood Insurance for Condominium Associations Brochure

DESCRIPTION	Communicate the details of flood insurance coverage to condominium associations, including coverage limits, types of insurable property and eligibility. English published October 2022, Spanish published January 2023.	
AUDIENCE	Insurance Agents, Real Estate Agents, Public	
ENGLISH	P-2223	agents.floodsmart.gov/flood-insurance-condo-associations
SPANISH	P-2223S	agents.floodsmart.gov/seguro-inundacion-asociaciones-condominios

NFIP Flood Insurance for Renters Brochure

DESCRIPTION	Speak to renters about flood insurance for rented properties. English published March 2024; Spanish published April 2024; Chinese, Korean and Vietnamese published July 2024.	
AUDIENCE	Insurance Agents, Policyholders, Public	
ENGLISH	P-2108	agents.floodsmart.gov/flood-insurance-renters
SPANISH	P-2108S	agents.floodsmart.gov/seguro-contrainundaciones-inquilinos
CHINESE (Simplified)	P-2108SC	agents.floodsmart.gov/租户洪水保险
CHINESE (Traditional)	P-2108TC	agents.floodsmart.gov/洪水保險租戶
KOREAN	P-2108K	agents.floodsmart.gov/홍수-보험-임차인
VIETNAMESE	P-2108V	agents.floodsmart.gov/bao-hiem-lu-lut-cho-nguoi-thue-nha

NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

DESCRIPTION	Understand flood maps, why they change and how they can affect flood insurance requirements and premiums. English published October 2023, Spanish published November 2023.	
AUDIENCE	Insurance Agents, Policyholders, Real Estate Agents, Public	
ENGLISH	F-P2019	agents.floodsmart.gov/map-changes-brochure
SPANISH	F-P2109S	agents.floodsmart.gov/cambios-en-los-mapas-folleto

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

DESCRIPTION	Learn about flood maps and what happens when a client's property is mapped into or out of a special flood hazard area (SFHA). English published September 2023, Spanish published October 2023.	
AUDIENCE	Insurance Agents	
ENGLISH	P-2299	agents.floodsmart.gov/map-updates-agents
SPANISH	P-2299S	agents.floodsmart.gov/actualizacion-de-mapas-de-agentes

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

DESCRIPTION	Browse topics real estate professionals should know when talking with their clients about flood insurance. English published May 2023, Spanish published June 2023.	
AUDIENCE	Real Estate Agents	
ENGLISH	F-435	agents.floodsmart.gov/q&a-real-estate
SPANISH	F-435S	agents.floodsmart.gov/p&r-bienes-raices

Promotional Resources

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

DESCRIPTION	Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023, Spanish published March 2023.	
AUDIENCE	Insurance Agents, Real Estate Agents, Public	
ENGLISH	P-2311	agents.floodsmart.gov/condo-association-postcard
SPANISH	P-2311S	agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios

Get Connected with the NFIP Contact Information Postcard

DESCRIPTION	Distribute this postcard to share valuable NFIP resources and contact information with current and potential policyholders at conferences and events. English published March 2024, Spanish published May 2024.	
AUDIENCE	Insurance Agents, Policyholders, Public	
ENGLISH	P-2195	agents.floodsmart.gov/contact-information-postcard
SPANISH	P-2195S	agents.floodsmart.gov/postal-de-informacion-de-contacto

Flooded With Questions About Flood Insurance (Real Estate) Postcard

DESCRIPTION	Utilize this postcard's resources and talking points to discuss the importance of flood insurance with your clients. English published September 2023, Spanish published November 2023.	
AUDIENCE	Real Estate Agents, Public	
ENGLISH	P-2341	agents.floodsmart.gov/real-estate-postcard
SPANISH	P-2341S	agents.floodsmart.gov/tarjeta-propiedad-inmueble

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

DESCRIPTION	Dispel common misconceptions regarding homeowners insurance and flood damage. English published February 2024, Spanish published March 2024.	
AUDIENCE	Insurance Agents, Real Estate Agents, Public	
ENGLISH	F-061	agents.floodsmart.gov/homeowners-insurance-postcard
SPANISH	F-061S	agents.floodsmart.gov/propietarios-seguro-postal

Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

DESCRIPTION	Promote NFIP resources to agents and Write Your Own (WYO) companies for marketing and selling flood insurance. Published July 2019.	
AUDIENCE	Insurance Agents	
ENGLISH	F-2053	agents.floodsmart.gov/agent-resources-postcard

Stay Connected with the NFIP govDelivery Business Card

DESCRIPTION	Distribute this business card to consumers and agents with instructions on how to sign up for free email newsletters through govDelivery. Published December 2021.	
AUDIENCE	Insurance Agents, Public	
ENGLISH	P-2194	agents.floodsmart.gov/govdelivery-newsletter-card

Climate Change's Impact on Flood Risk Booklet

DESCRIPTION	Describe the causes of climate change, financial impact of significant disasters and why flood insurance is crucial for recovery. English published July 2023, Spanish published September 2023.	
AUDIENCE	Insurance Agents, Public	
ENGLISH	P-2331	agents.floodsmart.gov/climate-change-flood-risk
SPANISH	P-2331S	agents.floodsmart.gov/riesgo-inundacion-cambio-climatico

NFIP Flood Insurance Isn't Just For Coastal Cities Brochure

DESCRIPTION	Communicate the flood risks that non-coastal communities face. English published December 2023, Spanish published February 2024.	
AUDIENCE	Insurance Agents, Public	
ENGLISH	P-2334	agents.floodsmart.gov/inland-flood-risk
SPANISH	P-2334S	agents.floodsmart.gov/riesgo-inundacion-tierra-adentro

NFIP Pocket Folder

DESCRIPTION	Utilize this pocket folder to organize or package resources.	
AUDIENCE	Insurance Agents, Real Estate Agents	
ENGLISH	F-010	

NFIP Protect the Life You've Built Brochure

DESCRIPTION	Promote flood insurance coverage to homeowners, business owners and renters. English published September 2022; Spanish published November 2022; Chinese, Korean and Vietnamese published August 2023; Haitian Creole published July 2023.	
AUDIENCE	Insurance Agents, Policyholders, Public	
ENGLISH	P-2201	agents.floodsmart.gov/protect-the-life-youve-built
SPANISH	P-2201S	agents.floodsmart.gov/proteja-la-vida-que-ha-construido
CHINESE (Simplified)	P-2201SC	agents.floodsmart.gov/保护-您-创建的-生活
CHINESE (Traditional)	P-2201TC	agents.floodsmart.gov/保護-生活-您-建立的
KOREAN	P-2201K	agents.floodsmart.gov/귀하가-만든-삶을-보호하세요
VIETNAMESE	P-2201V	agents.floodsmart.gov/bao-ve-cuoc-song-von-co-cua-quy-vi
CREOLE	P-2201C	agents.floodsmart.gov/pwoteje-lavi-ou-te-bati

NFIP Why Do I Need Flood Insurance? Brochure

DESCRIPTION	Explore flood risks and the value of flood insurance. English published September 2024; Spanish published September 2021; Chinese, Korean and Vietnamese published April 2022.	
AUDIENCE	Insurance Agents, Policyholders, Public	
ENGLISH	F-002	agents.floodsmart.gov/why-do-i-need-flood-insurance
SPANISH	F-002S	agents.floodsmart.gov/necesita-un-seguro-de-inundaciones
CHINESE (Simplified)	F-002SC	agents.floodsmart.gov/您-需要-洪水-保险
CHINESE (Traditional)	F-002TC	agents.floodsmart.gov/您-需要-洪水-保險
KOREAN	F-002K	agents.floodsmart.gov/귀하는-홍수-보험이-필요합니다
VIETNAMESE	F-002V	agents.floodsmart.gov/quy-vi-can-bao-hiem-lu-lut

Protect the Life You've Built with Flood Insurance Door Hanger

DESCRIPTION	Utilize this door hanger to inform current and potential clients about the importance of flood insurance. Published November 2019.	
AUDIENCE	Insurance Agents, Real Estate Agents	
ENGLISH	P-2076	agents.floodsmart.gov/nfip-door-hanger



A wide variety of downloadable, printable resources are also available for free at agents.floodsmart.gov/resourcelibrary. For additional emergency preparedness materials, visit the Individual and Community Preparedness Division (ICPD) Order Form at orders.gpo.gov/icpd/ICPD.