### NATIONAL FLOOD INSURANCE PROGRAM

Enter your requested quantity in the blank spaces below

Need to Know Brochure

# **PUBLICATIONS ORDER FORM**

The National Flood Insurance Program (NFIP) offers a variety of resources to help policyholders, agents and the public. Topics range from navigating flood insurance policies to guidance before, during and after a disaster. Printed copies of these publications can be ordered for free from FEMA's Publications Warehouse using this form, which is updated on a biweekly basis. **Visit agents.floodsmart.gov/puborderform to ensure you complete and submit the most recent version.** 

For publication descriptions and links to each resource, please visit pages 3-8.

Enter your requested quantity in the blank spaces below.		
POLICY DOCUMENTS	English Quantity	<b>Spanish</b> Quantity
NFIP Claims Handbook	F-687	F-687S
NFIP Summary of Coverage Brochure	P-2144	P-2144S
NFIP Summary of Coverage Commercial Property Brochure	F-778	F-778S
NFIP Summary of Coverage Group Flood Insurance Policy Brochure 0	F-679	F-679S
NFIP Summary of Coverage Residential Condominium Buildings Brochure	P-2180	P-2180S
TECHNICAL & LONG-FORM PUBLICATIONS		
A Policyholder's Guide to Severe Repetitive Loss	P-2336	P-2336S
An Agent's Guide to Selling Flood Insurance	P-2209	P-2209S
Answers to Questions About the NFIP	F-084	F-084S
Answers to Questions About Substantially Improved/Substantially  Damaged Buildings	F-213	
Flooding & Related Weather Events Brochure	P-2332	
Homeowner's Guide to Retrofitting   O	P-312	
NFIP Desk Reference Guide for State Insurance Commisioners	P-2337	P-2337S
NFIP Rebuilding Safer & Stronger After a Flood Guide	P-2310	P-2310S
Protecting Building Utility Systems from Flood Damage   •	P-348	
Substantial Improvement/Substantial Damage Desk Reference	P-758	
AFTER A FLOOD		
Federal Disaster Assistance: Meeting the Flood Insurance Requirement	F-695	F-695S
Increased Cost of Compliance Brochure	F-663	F-663S
Recovering Financially After a Flood Booklet	P-2338	P-2338S
QUICK-REFERENCE MATERIALS		
NFIP Flood Insurance for Condominium Associations Brochure	P-2223	P-2223S
NFIP Flood Insurance for Renters Brochure	P-2108	P-2108S
NFIP Map Changes & Flood Insurance: What Property Owners	F-P2019	F-P2019S

QUICK-REFERENCE MATERIALS (CONTINUED)				
NFIP Map Updates & Flood Insurance: What Insura Need to Know Brochure	nce Agents	P-2299	P-229	9S
NFIP Questions & Answers: Flood Insurance for Re Professionals Brochure	eal Estate	F-435	F-435	S
PROMOTIONAL RESOURCES				
Condo Association Flood Insurance Policies Don't Pro in Your Home Postcard	otect the Belongings	P-2311	P-231	1S
Get Connected with the NFIP Contact Information Pos	stcard	P-2195	P-219	5S
Flood Insurance Resources Postcard		P-2352		
Flooded With Questions About Flood Insurance (Real	Estate) Postcard	P-2341	P-234	1S
Most Homeowners Insurance Does Not Cover Flood	Damage Postcard	F-061	F-061	S
Resources for Marketing & Selling Flood Insurance fro	m the NFIP Postcard	F-2053		
Stay Connected with the NFIP govDelivery Business C	Card	P-2194		
Climate Change's Impact on Flood Risk Booklet		P-2331	P-233	1S
NFIP Flood Insurance Isn't Just for Coastal Cities Bro	chure	P-2334	P-233	4S
NFIP Pocket Folder		F-010		
NFIP Protect the Life You've Built Brochure		P-2201	P-220	1S
NFIP Why Do I Need Flood Insurance? Brochure		F-002	F-002	S
Protect the Life Your've Built with Flood Insurance Do	or Hanger	P-2076		
This publication may be available in the following addit Korean (K) and/or Vietnamese (V). If you would like to language code in the Notes below.				
This publication is currently out of stock and may be do	wnloaded online from the N	IFIP Resource Library	at agents.floodsma	art.gov/resourcelibrar
To request your complimentary materials, fill out following channels:	this form. Submit it to	the FEMA Publica	tions Warehouse	e using any of the
EMAIL FEMAPubs@gpo.gov	MAILING ADDRESS FEMA Publications Wareh 31451 United Avenue Pueblo, CO 81001	nouse	PHONE 800-480-2520 FAX 719-948-9724	
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April 2024 2

Notes Date of Request

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# **PUBLICATION DETAILS**

Review the descriptions and links below to learn more about each NFIP resource. Details include an overview of each item, its publish date and the target audience(s).

Additionally, a wide variety of downloadable, printable resources are available for free at agents.floodsmart.gov/resourcelibrary.

### **POLICY DOCUMENTS**

### **NFIP Claims Handbook**

**DESCRIPTION** Learn how policyholders can prepare for a flood event, file a claim and more. English published April 2022,

Spanish published May 2022.

**AUDIENCE** Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/claims-handbook

SPANISH agents.floodsmart.gov/manual-reclamaciones



F-687 F-687S

# **NFIP Summary of Coverage Brochure**

**DESCRIPTION** Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered

and how items are valued at the time of loss. English published December 2023, Spanish published January 2024.

**AUDIENCE** Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/nfip-summary-of-coverage

SPANISH agents.floodsmart.gov/resumen-de-la-cobertura



P-2144 P-2144S

# **NFIP Summary of Coverage Commercial Property Brochure**

DESCRIPTION Help policyholders understand their commercial property's deductible, what is and is not covered and how items are

valued at the time of loss. English published January 2024, Spanish published February 2024.

**AUDIENCE** Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/commercial-summary-of-coverage

SPANISH agents.floodsmart.gov/resumen-de-cobertura-comercial



F-778 F-778S

### **NFIP Summary of Coverage Group Flood Insurance Policy Brochure**

**DESCRIPTION** Share details of the Group Flood Insurance Policy (GFIP) with policyholders. English published June 2023,

Spanish published July 2023.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/GFIP-summary

**SPANISH** agents.floodsmart.gov/resumen-de-cobertura-grupal-de-inundacion



F-679 F679S

### **NFIP Summary of Coverage Residental Condominium Buildings Brochure**

DESCRIPTION Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP).

English and Spanish published October 2021.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** agents.floodsmart.gov/rcbap-summary-of-coverage

**SPANISH** agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales



P-2180 P-2180S

### **TECHNICAL & LONG-FORM PUBLICATIONS**

# A Policyholder's Guide to Severe Repetitive Loss – 12 pages at 5.5 x 8.5 inches

DESCRIPTION Use this guide to learn more about FEMA's Severe Repetitive Loss (SRL) designation and the negative impacts

of repeat flooding. English published July 2023, Spanish published September 2023.

**AUDIENCE** Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/severe-repetitive-loss-guide

SPANISH agents.floodsmart.gov/guía-de-pérdida-repetitiva-severa



P-2336 P-2336S

# An Agent's Guide to Selling Flood Insurance – 24 pages at 5.5 x 8.5 inches

**DESCRIPTION** Help agents understand the basics of flood insurance. English published June 2023, Spanish published September 2023.

**AUDIENCE** Insurance Agents

ENGLISH agents.floodsmart.gov/flood-insurance-agents-guide

SPANISH agents.floodsmart.gov/guia-agentes-seguro-inundacion



P-2209 P-2209S

# Answers to Questions About the NFIP - 112+ pages at 6 x 9 inches

DESCRIPTION Get acquainted with the NFIP by reviewing answers to frequently asked questions. English and Spanish published

October 2023. Note: This is an in-depth document, not appropriate for introducing survivors

or agents to the program.

AUDIENCE Insurance Agents, Real Estate Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/nfip-answers-to-questions

SPANISH agents.floodsmart.gov/nfip-respuestas-a-las-preguntas



F-084 F-084S

# Answers to Questions About Substantially Improved/Substantially Damaged Buildings - 40 pages at 8.5 x 11 inches

DESCRIPTION Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement

and substantial damage. Published August 2018.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** agents.floodsmart.gov/si-sd-answers-to-questions



F-213

# Flooding & Related Weather Events Brochure – 48 pages at 6 x 9 inches

DESCRIPTION Define different weather events and explore which are covered by an NFIP policy. Published December 2023.

AUDIENCE Policyholders, Public

**ENGLISH** <u>agents.floodsmart.gov/nfip-flooding-weather-events</u>



P-2332

### Homeowner's Guide to Retrofitting – 212 pages at 8.5 x 11 inches

**DESCRIPTION** Use this detailed guide to learn how to protect homes from flooding. Published June 2014.

AUDIENCE Policyholders, Public

**ENGLISH** agents.floodsmart.gov/homeowners-guide-retrofitting



P-312

#### NFIP Desk Reference Guide for State Insurance Commissioners - 20 pages at 6 x 9 inches

**DESCRIPTION** Learn about state insurance commissioners' role within flood insurance, including actions to take before, during

and after a flood. English published August 2023, Spanish published October 2023.

**AUDIENCE** State Insurance Commissioners

**ENGLISH** agents.floodsmart.gov/state-insurance-commissioners-guide

**SPANISH** agents.floodsmart.gov/guia-para-comisionados-estatales-de-seguros



P-2337 P-2337S

### NFIP Rebuilding Safer & Stronger After a Flood Guide - 16+ pages at 5.5 x 8.5 inches

DESCRIPTION Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published

December 2022, Spanish published February 2023.

AUDIENCE Insurance Agents, Policyholders, Public english agents.floodsmart.gov/rebuilding-after-flood

SPANISH agents.floodsmart.gov/reconstrucción-después-inundación



P-2310 P-2310S

# Protecting Building Utility Systems from Flood Damage – 178 pages at 8.5 x 11 inches

DESCRIPTION Understand the design and construction of flood-resistant building utility systems. Published February 2017.

AUDIENCE Policyholders, Public

**ENGLISH** <u>agents.floodsmart.gov/protecting-utility-systems-flood</u>



P-348

### Substantial Improvement/Substantial Damage Desk Reference – 174 pages at 8.5 x 11 inches

DESCRIPTION Learn practical guidance and suggested procedures to implement the NFIP requirements for substantially

improved/substantially damaged structures. Published May 2010.

**AUDIENCE** Insurance Agents

ENGLISH agents.floodsmart.gov/si-sd-desk-reference



P-758

### **AFTER A FLOOD**

# Federal Disaster Assistance: Meeting the Flood Insurance Requirment

**DESCRIPTION** Learn what is required of survivors to apply for and receive federal aid. Available online under the updated

title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published February 2024,

Spanish published April 2022.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement

**SPANISH** agents.floodsmart.gov/asistencia-federal-desastre-requisito



F-695 F-695S

### **Increased Cost of Compliance Brochure**

DESCRIPTION Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help

rebuilding after a flood. Published September 2017.

AUDIENCE Insurance Agents, Policyholders

**ENGLISH** agents.floodsmart.gov/icc-brochure



F-663

### **Recovering Financially After a Flood Booklet**

DESCRIPTION Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after

a flood. English published September 2023, Spanish published November 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/financial-recovery-flooding

**SPANISH** agents.floodsmart.gov/recuperación-financiera-inundación



P-2338 P-2338S

# **QUICK-REFERENCE MATERIALS**

#### NFIP Flood Insurance for Condominium Associations Brochure

**DESCRIPTION** Communicate the details of flood insurance coverage to condominium associations, including coverage limits, types

of insurable property and eligibility. English published October 2022, Spanish published January 2023.

AUDIENCE Insurance Agents, Real Estate Agents, Public

**ENGLISH** <u>agents.floodsmart.gov/flood-insurance-condo-associations</u>

**SPANISH** <u>agents.floodsmart.gov/seguro-inundación-asociaciones-condominios</u>



P-2223 P-2223S

#### **NFIP Flood Insurance for Renters Brochure**

**DESCRIPTION** Speak to renters about flood insurance for rented properties. English published March 2024; Spanish published

March 2022; Chinese, Korean and Vietnamese published April 2022.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** agents.floodsmart.gov/flood-insurance-renters

SPANISH agents.floodsmart.gov/seguro-contra-inundaciones-inquilinos

CHINESE agents.floodsmart.gov/flood-insurance-renters-simplified-chinese

(Simplified)

**CHINESE** agents.floodsmart.gov/flood-insurance-renters-traditional-chinese (*Traditional*)

KOREAN agents.floodsmart.gov/flood-insurance-renters-korean

**VIETNAMESE** agents.floodsmart.gov/flood-insurance-renters-vietnamese



P-2108 P-2108S P-2108SC P-2108TC P-2108K P-2108V

# NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

**DESCRIPTION** Understand flood maps, why they change and how they can affect flood insurance requirements and premiums.

English published October 2023, Spanish published November 2023.

AUDIENCE Insurance Agents, Policyholders, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/map-changes-brochure

**SPANISH** agents.floodsmart.gov/cambios-en-los-mapas-folleto



F-P2019 F-P2019S

# NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

**DESCRIPTION** Learn about flood maps and what happens when a client's property is mapped into or out of a special flood

hazard area (SFHA). English published September 2023, Spanish published October 2023.

**AUDIENCE** Insurance Agents

**ENGLISH** agents.floodsmart.gov/map-updates-agents

**SPANISH** agents.floodsmart.gov/actualizacion-de-mapas-de-agentes



P-2299 P-2299S

# **NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure**

**DESCRIPTION** Browse topics real estate professionals should know when talking with their clients about flood insurance.

English published May 2023, Spanish published June 2023.

AUDIENCE Real Estate Agents

ENGLISH agents.floodsmart.gov/q&a-real-estate

SPANISH agents.floodsmart.gov/p&r-bienes-raíces



F-435 F-435S

# **PROMOTIONAL RESOURCES**

# Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

**DESCRIPTION** Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023,

Spanish published March 2023.

AUDIENCE Insurance Agents, Real Estate Agents, Public ENGLISH agents.floodsmart.gov/condo-association-postcard

**SPANISH** agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios



P-2311 P-2311S

#### **Get Connected with the NFIP Contact Information Postcard**

**DESCRIPTION** Distribute this postcard to share valuable NFIP resources and contact information with current and potential

policyholders at conferences and events. English published March 2024, Spanish published March 2022.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** agents.floodsmart.gov/contact-information-postcard

SPANISH <u>agents.floodsmart.gov/información-de-contacto-NFIP-tarjeta-postal</u>



P-2195 P-2195S

### **Flood Insurance Resources Postcard**

**DESCRIPTION** Provide flood survivors with helpful recovery resources from the NFIP. Published March 2024.

**AUDIENCE** Insurance Agents, Public

**ENGLISH** agents.floodsmart.gov/flood-insurance-resources-postcard



P-2352

### Flooded With Questions About Flood Insurance (Real Estate) Postcard

**DESCRIPTION** Utilize this postcard's resources and talking points to disucss the importance of flood insurance with your clients.

English published September 2023, Spanish published November 2023.

AUDIENCE Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/real-estate-postcard

SPANISH agents.floodsmart.gov/tarjeta-propiedad-inmueble



P-2341 P-2341S

# **Most Homeowners Insurance Does Not Cover Flood Damage Postcard**

DESCRIPTION Dispel common misconceptions regarding homeowners insurance and flood damage. English published February 2024,

Spanish published March 2024.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/homeowners-insurance-postcard

**SPANISH** agents.floodsmart.gov/propietarios-seguro-postal



F-061 F-061S

# Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

**DESCRIPTION** Promote NFIP resources to agents and Write Your Own (WYO) companies for marketing and selling flood insurance.

Published July 2019.

**AUDIENCE** Insurance Agents

**ENGLISH** agents.floodsmart.gov/agent-resources-postcard



F-2053

# Stay Connected with the NFIP govDelivery Business Card

**DESCRIPTION** Distribute this business card to consumers and agents with instructions on how to sign up for free email newsletters

through govDelivery. Published December 2021.

**AUDIENCE** Insurance Agents, Public

**ENGLISH** agents.floodsmart.gov/govdeliverv-newsletter-card



P-2194

# **Climate Change's Impact on Flood Risk Booklet**

DESCRIPTION Describe the causes of climate change, financial impact of significant disasters and why flood insurance is crucial

for recovery. English published July 2023, Spanish published September 2023.

**AUDIENCE** Insurance Agents, Public

**ENGLISH** agents.floodsmart.gov/climate-change-flood-risk

SPANISH agents.floodsmart.gov/riesgo-inundación-cambio-climático



P-2331 P-2331S

#### **NFIP Flood Insurance Isn't Just For Costal Cities Brochure**

DESCRIPTION Communicate the flood risks that non-coastal communities face. English published December 2023,

Spanish published March 2024.

**AUDIENCE** Insurance Agents, Public

**ENGLISH** agents.floodsmart.gov/inland-flood-risk

**SPANISH** agents.floodsmart.gov/riesgo-inundación-tierra-adentro



P2334 P2334S

# **NFIP Pocket Folder**

**DESCRIPTION** Utilize this pocket folder to organize or package resources.

**AUDIENCE** Insurance Agents, Real Estate Agents



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### **NFIP Protect the Life You've Built Brochure**

DESCRIPTION Promote flood insurance coverage to homeowners, business owners and renters. English published

September 2022; Spanish published November 2022; Chinese, Korean and Vietnamese published April 2023;

Haitian Creole published September 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/protect-the-life-youve-built

SPANISH agents.floodsmart.gov/proteja-la-vida-que-ha-construido

CHINESE agents.floodsmart.gov/protect-life-youve-built-simplified-chinese

(Simplified)

CHINESE agents.floodsmart.gov/protect-life-youve-built-traditional-chinese

(Traditional)

KOREAN agents.floodsmart.gov/protect-life-youve-built-korean

VIETNAMESE agents.floodsmart.gov/protect-life-youve-built-vietnamese

**CREOLE** agents.floodsmart.gov/protect-the-life-youve-built-haitian-creole



P-2201 P-2201S P-2201SC P-2201TC P-2201K P-2201V P-2201HC

# **NFIP Why Do I Need Flood Insurance? Brochure**

**DESCRIPTION** Explore flood risks and the value of flood insurance. English published July 2021; Spanish published September 2021;

Chinese, Korean and Vietnamese published April 2022.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** agents.floodsmart.gov/you-need-flood-insurance

**SPANISH** agents.floodsmart.gov/necesita-un-seguro-de-inundaciones

**CHINESE** agents.floodsmart.gov/you-need-flood-insurance-simplified-chinese

(Simplified)

**CHINESE** <u>agents.floodsmart.gov/you-need-flood-insurance-traditional-chinese</u>

(Traditional)

 KOREAN
 agents.floodsmart.gov/you-need-flood-insurance-korean

 VIETNAMESE
 agents.floodsmart.gov/you-need-flood-insurance-vietnamese



F-002 F-002S F-002SC F-002TC F-002K F-002V

# **Protect the Life You've Built with Flood Insurance Door Hanger**

**DESCRIPTION** Utilize this door hanger to inform current and potential clients about the importance of flood insurance.

Published November 2019.

AUDIENCE Insurance Agents, Real Estate Agents

ENGLISH agents.floodsmart.gov/nfip-door-hanger

P-2076

A wide variety of downloadable, printable resources are also available for free at <u>agents.floodsmart.gov/resourcelibrary</u>. For additional emergency preparedness materials, visit the Individual and Community Preparedness Division (ICPD) Order Form at <u>orders.gpo.gov/icpd/ICPD</u>.





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