



FEMA

W-25004

June 3, 2025

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: June 2025 *NFIP Claims Manual* and *NFIP Claims Commentary*
Posted Online

The *NFIP Claims Manual* and *NFIP Claims Commentary* effective June 2, 2025, are now available online at https://www.fema.gov/sites/default/files/documents/fema_rsl_nfip-claims-manual_06032025.pdf

Please contact your WYO Support Team at NFIPWYOMailbox@fema.dhs.gov if you have any questions.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Accounting, Claims, Marketing, Training, Underwriting