



FEMA

W-23005

July 5, 2023

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Agent and Agency National Producer Numbers Requirement

This memorandum provides notification that FEMA is requiring the Agent and Agency National Producer Numbers (NPNs) for NFIP renewal policies.

Bulletin W-19004 dated April 1, 2019, required reporting of the Agent and Agency NPNs for all new business. FEMA will require NPNs for all new business and renewal policies with a policy effective date on or after January 1, 2024. The NFIP Pivot system will be updated to reflect this requirement.

Please direct any questions regarding these changes to
NFIPUnderwritingMailbox@fema.dhs.gov.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Accounting, Claims, Data Processing, Marketing, Underwriting