




FEMA

W-23004

June 29, 2023

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct Servicing Agent

FROM: 
David I. Maurstad
Assistant Administrator
Federal Insurance Directorate

SUBJECT: June 2023 Redesign to the *NFIP Claims Manual* Posted Online

The updated edition of the National Flood Insurance Program's (NFIP) Claims Manual effective June 29, 2023, is now available at [Flood Insurance Manuals and Handbooks | FEMA.gov](https://www.fema.gov/flood-insurance-manuals-and-handbooks).

Please contact the Claims Manual Team at FEMA-FIMA-ClaimsManual@fema.dhs.gov if you have any questions.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Accounting, Claims, Data Processing, Marketing, Training, Underwriting