



**FEMA**

W-21031

December 20, 2021

**MEMORANDUM FOR:** Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Direct

**FROM:** NFIP Clearinghouse

**SUBJECT:** Closure of Flood Response Offices (FROs) – Hurricane Ida (EDN 0421) – DC, MD, PA, VA, WV, CT, DE, KY, ME, MA, NH, NJ, NY, OH, RI, VT, LA, AL, MS

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Virtual Flood Response Offices (FROs) for Hurricane Ida on December 20, 2021.

Direct any requests for assistance regarding claims to Eric Grizzle, Claims Manager, NFIP Standard Operations, at 703-462-9700.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting