

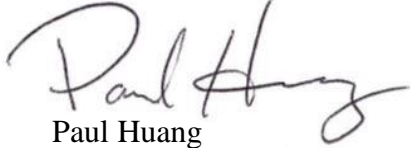


FEMA

W-21028

December 2, 2021

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct Servicing Agent

FROM: 
Paul Huang
Assistant Administrator for Federal Insurance
Federal Insurance and Mitigation Administration

SUBJECT: Clarification to the *Write Your Own Program Financial Control Plan*
dated December 1, 2020

This memorandum clarifies that the Operation Reviews listed below and found in Section 6 (Operation Reviews) of the *Write Your Own Program Financial Control Plan* (FCP) dated December 1, 2020,¹ will begin in Fiscal Year 2023 (FY 23) rather than Fiscal Year 2022 as previously indicated:

- FCP Section 6.3 Operation Reviews for Customer Service.
- FCP Section 6.4 Operation Reviews for Marketing.
- FCP Section 6.5 Operation Reviews for Litigation.

FEMA expects it will issue a new FCP effective for FY 23 by September 1, 2022, and include updated guidance for the operation reviews listed above.

Please direct any questions regarding this bulletin to fema-fidindustrymanagement@fema.dhs.gov.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Accounting, Claims, Data Processing, Underwriting, Marketing

¹ Operation Reviews are assessments FEMA will conduct of WYO companies to evaluate overall operational activities pursuant to 44 C.F.R. § 62.23(j)(2).