



FEMA

W-19019

December 9, 2019

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct

FROM: NFIP Clearinghouse

SUBJECT: Closure of FRO Office – Baytown, TX (FICO 379)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Baytown, TX, on December 13, 2019.

Direct any requests for assistance regarding claims to John Williams, Claims Manager, NFIP IT Systems & Support, at 301-386-6353.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting