



FEMA

W-17046

September 16, 2017

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Flood Response Office (FRO) – FICO 682 – Beaumont, TX
FRO Contact Information Update

Bulletin W-17034 announced the opening of a Flood Response Office (FRO) in Beaumont, TX to coordinate with the WYO Companies and the NFIP Direct to provide guidance, define the scope of coverage, and assist with the re-inspection of losses. The permanent phone number is established and listed below. The FRO is operating at the following location:

NFIP Flood Response Office

4351 Crow Rd
Beaumont, TX 77706
Phone: (409) 347-7821
Fax: (409) 347-7885

The FRO operating hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. and Saturday, 8:00 a.m. to 12:00 p.m. (noon). The point of contact at the FRO is iService NFIP General Adjuster Jonathan Hardy.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting