



FEMA

W-14064

December 22, 2014

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Addendum to the *NFIP Adjuster Claims Manual* – Special
Adjustment Issues: Common Countertop Types and their
Repair or Replacement

The *NFIP Adjuster Claims Manual* has been updated with a new addendum for Common Countertop Types and their Repair or Replacement: http://www.fema.gov/media-library-data/1418852195820-d7ea286d4de1204026e385c949017f5d/Adj_claims_addendum_pt3_VIII.pdf.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Marketing, Training, Underwriting