



**FEMA**

W-12110

December 11, 2012

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Flood Response Office – FICO Number 308 Meriden, CT FRO  
Contact Information Update

Bulletin W-12103 announced the opening of a Flood Response Office (FRO) to coordinate with the WYO Companies and the NFIP Direct to provide guidance, define the scope of coverage, and assist with the re-inspection of losses. The permanent phone number is listed below.

The FRO is operating at the following location:

**NFIP Flood Response Office**  
1064 East Main St.  
Meriden, CT 06450  
203-634-1118

The FRO operating hours are Monday through Friday 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m. (noon). The Bureau's contact person at the FRO is iService NFIP General Adjuster Jim Cavazos.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting