



FEMA

W-12103

November 27, 2012

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Flood Response Office – FICO Number 308 Meteorological Event
Sandy Meriden, CT

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service Connecticut policyholders impacted by Meteorological Event Sandy. The FRO will coordinate with the WYO companies and the NFIP Direct Servicing Agent to provide guidance, define the scope of coverage, and assist with the re-inspection of losses.

The FRO is operating at the following location:

NFIP Flood Response Office

1064 East Main St.
Meriden, CT 06450

The FRO operating hours are Monday through Friday 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m. (noon). The Bureau's contact person at the FRO is iService NFIP General Adjuster Jim Cavazos.

The temporary telephone number at the FRO is 301-467-9040.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting