



FEMA

W-12056

August 27, 2012

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
NFIP Direct Servicing Agent

FROM: Kevin Montgomery
Program Manager
Risk Insurance Division

SUBJECT: NFIP Legacy Systems Services
Website and Email Address Changes – Effective 10/15/2012

The NFIP Legacy Systems Services (LSS) websites and e-mail domain will be migrated from .com to .gov effective October 15, 2012. This change is required in order to remain compliant with Department of Homeland Security policies and will coincide with a comprehensive replacement and modernization of the entire NFIP LSS systems network environment.

Website Changes:

URLs (website addresses) for the following websites will change effective 10/15/2012:

- FIANet (FEMA's BureauNet website)
- BSA website (WYO site for manuals and bulletins)
- Web Data Exchange (Secured external website)
- Monroe County Inspection Program
- NFIP LSS FTP site

Information will be posted on the current home pages providing the new URL and a reminder of the effective date of the change. The current security credentials and level of access for all users will remain unchanged.

E-mail notifications for each user community will be sent on or before September 15, 2012, providing the new URL and additional details required for a successful migration.

Email Address Changes:

NFIP LSS e-mail addresses will be restructured from nfipstat.com to nfipstat.fema.gov effective 10/15/2012.

old: name@nfipstat.com **new:** name@nfipstat.fema.gov

- For example, bjones@nfipstat.com will be changed to bjones@nfipstat.fema.gov.

In addition, the prefix for the e-mail address will include the first initial and full last name. Currently the prefix is limited to eight letters.

old: jsmithfi@nfipstat.com **new:** jsmithfield@nfipstat.fema.gov

- For example, Joe Smithfield's current e-mail address, jsmithfi@nfipstat.com, will be changed to jsmithfield@nfipstat.fema.gov.

E-mails sent to an old address will **not** be forwarded to the new, so please identify and save the new e-mail addresses of your NFIP LSS contacts.

Questions may be sent to: bsa-support@nfipstat.com.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: All Departments