



FEMA

W-11090

September 21, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: FICO 282 – New Jersey FRO Contact Information Update

Bulletin W-11070 announced the opening of a Flood Response Office (FRO) to coordinate with the WYO Companies and the NFIP Direct, provide guidance, define the scope of coverage, and assist with the re-inspection of losses. The permanent phone number is established and is listed below.

The FRO is operating at the following location:

NFIP Flood Response Office
21 Maple St.
Little Falls, NJ 07424
(973) 256-6900

The FRO operating hours are Monday through Friday 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m. (noon). The Bureau's contact person at the FRO is iService General Adjuster Anthony Deangelo.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting