



FEMA

W-11087

September 16, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Closure of the Claims Coordinating Office (CCO) – Hurricane Irene

During the period of August 26, 2011 – September 4, 2011, Hurricane Irene caused extensive wind and flood damage in North Carolina. As a result of this event, the NFIP Bureau and Statistical Agent established a CCO in Cary, North Carolina.

The CCO and the North Carolina Insurance Underwriting Association have matched 558 Single Adjuster Program (SAP) losses during this event. The submission of new claims has diminished. Therefore, the Federal Emergency Management Agency has authorized the CCO to close, effective September 18, 2011.

If you should have any questions, please call John Williams, CCO Manager, at 301-386-6353.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting