



**FEMA**

W-11067

September 3, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Adjuster Briefing – FICO 281 - Hurricane Irene  
Springfield, MA

The Federal Emergency Management Agency (FEMA) will conduct an Adjuster Briefing in Springfield, Massachusetts on Thursday, September 8, 2011 in response to Hurricane Irene.

The briefing will address coverages, limitations, and exclusions under the Standard Flood Insurance Policy forms, as well as prior losses, Increased Cost of Compliance, substantial damage, and any other issues that may be encountered in handling claims resulting from the recent flooding.

The location, date, and time for this free Adjuster Briefing are as follows:

**Naismith Memorial Basketball Hall of Fame  
Hall of Fame Theater  
1000 Hall of Fame Avenue  
Springfield, MA 01105**

**Date: Thursday, September 8, 2011**

**Time: 10:00 a.m. – 1:00 p.m.**

We request your full support and attendance at this briefing.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims, Underwriting