National Flood Insurance Program
U.S. Department of Homeland Security
8400 Corporate Dr., Suite 350
Landover, MD 20785



W-11059

August 26, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the

National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Activation of Single Adjuster Program—North Carolina

Hurricane Irene is predicted to cause moderate to extensive wind and flood damage to residential and commercial properties in North Carolina. The Federal Emergency Management Agency (FEMA), in conjunction with the North Carolina Insurance Underwriting Association (NCIUA)/North Carolina Joint Underwriting Association (NCJUA), has activated the Single Adjuster Program in North Carolina. The Claims Coordinating Office (CCO) is operating at the following location:

NCIUA/NCJUA

5520 Dillard Dr.

Suite 180

Carey, NC 27518

Telephone: (919) 792-1540

Fax: (919) 792-1541

Email: NCSAP@nfipiservice.com

If you have questions about procedures for the Single Adjuster Program in North Carolina, please call John Williams at (864) 200-0344.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting

RCF