



**FEMA**

W-10018

March 24, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Flood Response Office – New Jersey FICO-259 NJ

The NFIP Bureau and Statistical Agent will establish a Flood Response Office (FRO) opening March 25, 2011, in response to the 2011 Late Winter Storms, which produced torrential rain and widespread flood damage in New Jersey. The FRO will coordinate with the WYO Companies and the NFIP Direct to provide guidance, define the scope of coverage, and assist with the re-inspection of losses.

The FRO will operate at the following location effective Friday, March 25, 2011:

Marriott Residence Inn  
10 Murray Hill Parkway  
East Rutherford, NJ 07073  
201-939-0020, ext. 6048  
201-939-0014 Fax

The FRO operating hours are Monday through Friday, from 8:00 a.m. to 5:00 p.m., and Saturday 8:00 a.m. to 12:00 noon.

If you have any questions, please contact iService General Adjuster, Wendy Strow.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting