



FEMA

W-11004

January 28, 2011

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: Kevin Montgomery
Contracting Officer's Technical Representative
Federal Emergency Management Agency

SUBJECT: POSTPONED – Down Time Data Exchange, BSA (BureauNet), and
FTP

Bulletin # W-11003 was distributed on January 21, 2011, to notify users that the NFIP LSS Data Exchange website, the BSA (BureauNet) website, and the FTP server would be offline and unavailable effective Friday, January 28, 2011, at 7:00 p.m. and that all three would resume availability on Monday, January 31, 2011, at 8:00 a.m. EST.

- *Please note that these server upgrades have been postponed* and all three sites will be available as usual this weekend. A follow-up Bulletin will be issued as soon as the new dates for these server upgrades have been scheduled.
- All new passwords distributed to the user community will be valid once the new servers are online; however, until notified, old passwords should be utilized.
- FTP users – All current data will be posted to the old FTP site until you are notified when to access the new site for these data. SFTP software will still be required for the new secure FTP site.

cc: FIPNC, IBHS, Vendors

Required Routing: Accounting, Marketing