

W-10072

June 30, 2010

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the

National Flood Insurance Program (NFIP) Servicing Agent

FROM: James A. Sadler, CPCU, AIC

Director of Claims

National Flood Insurance Program

SUBJECT: Update – NFIP Adjuster Claims Manual

The 2010 NFIP Adjuster Claims Manual updates have been posted on the NFIP Web site. You may access the updated manual at: http://nfipiservice.com/nfip_docs.html

Please share this information within your organization as appropriate. If you should have any questions, please contact your iService Company Consultant.

cc: Vendors IBHS, FIPNC, and Government Technical Representative

Required Routing: Claims and Data Processing