



U.S. Department of Homeland Security
National Flood Insurance Program
8400 Corporate Drive, Suite 350
Landover, MD 20785

FEMA

W-09036
July 2, 2009

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent

FROM: NFIP Bureau and Statistical Agent

SUBJECT: NFIP iService Company and Underwriter Consultant Update

The purpose of this memorandum is to communicate the updated assignments of the iService Company and Underwriter Consultants. The iService Team will have official kickoff conference calls with each WYO company and/or their flood vendor starting the July 14, 2009.

Please see the attachment for assignments and contact information.

This updated information supersedes the May 27, 2009 Bulletin (W-09030).

Please contact your iService Business Consultant and/or Andrea Green at agreen@ostglobal.com if you have any questions.

cc: Vendors, IBHS

Required Routing: Claims, Underwriting

Attachment

iService Company and Underwriter Consultants Assignments

WYO Company	iService Company Consultant	iService Underwriter
AIG NATIONAL INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
ALLSTATE INSURANCE COMPANY	Nilesh Agrawal	Antoinette Allen
AMERICAN BANKERS INS. CO. FL.	Percy Vasquez	Carleathea Greenhill
AMERICAN COLONIAL INSURANCE CO	Percy Vasquez	Carleathea Greenhill
AMERICAN COMMERCE INS. CO.	Percy Vasquez	Carleathea Greenhill
AMERICAN FAMILY MUTUAL INS. CO	Percy Vasquez	Carleathea Greenhill
AMERICAN NAT. PROP. & CASUALTY	Percy Vasquez	Carleathea Greenhill
AMERICAN RELIABLE INSURANCE CO	Percy Vasquez	Carleathea Greenhill
AMERICAN STRATEGIC INS. CORP.	Brantdon Boyer	Bernice Pollard
AMERICAN SUMMIT INSURANCE CO.	Nilesh Agrawal	Antoinette Allen
AUDUBON INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
AUTO CLUB GROUP INS. CO.	Percy Vasquez	Carleathea Greenhill
AUTO CLUB SOUTH INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
AUTO OWNERS INSURANCE CO.	Brantdon Boyer	Lily Boateng
BALDWIN MUTUAL INS. CO. INC.	Percy Vasquez	Carleathea Greenhill
BANKERS INSURANCE COMPANY	Percy Vasquez	Carleathea Greenhill
CALIFORNIA STATE AUTOM. ASSOC.	Percy Vasquez	Carleathea Greenhill
CAPITAL CITY INSURANCE COMPANY	Nilesh Agrawal	Bernice Pollard
CAPITOL PREFERRED INS. CO. INC	Percy Vasquez	Carleathea Greenhill
CEM INSURANCE COMPANY	Percy Vasquez	Carleathea Greenhill
CENTURY NATIONAL INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
CITIZENS INS. CO. OF AMERICA	Percy Vasquez	Carleathea Greenhill
COLONIAL AMERICAN CAS. & SUR.	Nilesh Agrawal	Antoinette Allen
COOPERATIVA DE SEGUROS MULTIPLE	Percy Vasquez	Carleathea Greenhill
CORNERSTONE NATIONAL INS. CO.	Percy Vasquez	Carleathea Greenhill
DELTA LLOYDS INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
EVERETT CASH MUTUAL INS. CO.	Percy Vasquez	Carleathea Greenhill
FEDERATED NATIONAL INS. CO.	Percy Vasquez	Carleathea Greenhill
FIDELITY & DEPOSIT CO. OF MD	Brantdon Boyer	Carleathea Greenhill
FIDELITY NAT. INDEMNITY INS. C	Stephanie Ankrah	Carleathea Greenhill
FIDELITY NAT. PROP. & CAS. INS	Stephanie Ankrah	Carleathea Greenhill
FIRE INSURANCE EXCHANGE	Brantdon Boyer	Carleathea Greenhill
FIRST AMERICAN PROP. & CAS.	Brantdon Boyer	Carleathea Greenhill
FIRST COMMUNITY INS. COMPANY	Nilesh Agrawal	Bernice Pollard
FIRST INS. CO. OF HAWAII	Brantdon Boyer	Carleathea Greenhill
FIRST PROTECTIVE INS. COMPANY	Nilesh Agrawal	Bernice Pollard
FLORIDA FAMILY MUTUAL INS CO	Nilesh Agrawal	Bernice Pollard
FLORIDA SELECT INSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
FRANKLIN HOMEOWNERS ASSUR. CO.	Brantdon Boyer	Carleathea Greenhill
HANOVER INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
HARLEYSVILLE MUTUAL INS. CO.	Brantdon Boyer	Carleathea Greenhill
HARTFORD FIRE INSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
HARTFORD UNDERWRITERS INS. CO.	Brantdon Boyer	Carleathea Greenhill
HIGH POINT PREFERRED INS. CO.	Brantdon Boyer	Carleathea Greenhill
HOLYOKE MUTUAL INSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
HOMESITE INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
IMPERIAL FIRE & CAS. INS. CO.	Nilesh Agrawal	Bernice Pollard
INTEGRAND ASSURANCE COMPANY	Percy Vasquez	Michelle Rayfield

ISLAND INSURANCE CO. LTD.	Brantdon Boyer	Carleathea Greenhill
LIBERTY AMERICAN SELECT INS CO	Brantdon Boyer	Carleathea Greenhill
LIBERTY MUTUAL FIRE INS. CO.	Brantdon Boyer	Lily Boateng
MAPFRE PRAICO INSURANCE CO.	Percy Vasquez	Michelle Rayfield
METROPOLITAN PROP. & CAS. INS.	Brantdon Boyer	Carleathea Greenhill
MIDDLESEX MUTUAL ASSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
MILLVILLE MUTUAL INSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
N.Y. CENTRAL MUT. FIRE INS. CO	Brantdon Boyer	Carleathea Greenhill
NATIONAL GROUP INS. COMPANY	Brantdon Boyer	Carleathea Greenhill
NATIONAL INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
NATIONAL INTERSTATE INS. CO.	Nilesh Agrawal	Antoinette Allen
NATIONAL LLOYDS INSURANCE CO.	Nilesh Agrawal	Antoinette Allen
NATIONWIDE MUTUAL FIRE INS. CO	Brantdon Boyer	Carleathea Greenhill
NEW HAMPSHIRE INSURANCE CO.	Brantdon Boyer	Carleathea Greenhill
NEW JERSEY REINSURANCE CO.	Nilesh Agrawal	Antoinette Allen
NFIP SERVICING AGENT	Nilesh Agrawal	Antoinette Allen
NGM INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
NORTH POINTE INSURANCE COMPANY	Nilesh Agrawal	Bernice Pollard
NORTH SEA INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
OMAHA PROP. & CASUALTY INS CO.	Stephanie Ankrah	Carleathea Greenhill
OMEGA INSURANCE COMPANY	Nilesh Agrawal	Bernice Pollard
PACIFIC INDEMNITY INS. COMPANY	Brantdon Boyer	Carleathea Greenhill
PATRONS MUTUAL INS. CO. OF CT.	Brantdon Boyer	Carleathea Greenhill
PHILADELPHIA CONTRIBUTIONSHIP	Brantdon Boyer	Carleathea Greenhill
PILGRIM INSURANCE COMPANY	Brantdon Boyer	Carleathea Greenhill
PREFERRED MUTUAL INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
PRODUCERS AGRICULTURE INS. CO.	Nilesh Agrawal	Lily Boateng
PRUDENTIAL PROP. & CAS. INS.	Brantdon Boyer	Lily Boateng
SEGUROS TRIPLE -S INC.	Percy Vasquez	Carleathea Greenhill
SELECTIVE INS. CO. OF AMERICA	Nilesh Agrawal	Antoinette Allen
SERVICE INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
SOUTH CAROLINA INS. COMPANY	Percy Vasquez	Carleathea Greenhill
SOUTHERN FAMILY INS. COMPANY	Percy Vasquez	Carleathea Greenhill
SOUTHERN FARM BUREAU CAS INS.	Nilesh Agrawal	Michelle Rayfield
STATE FARM FIRE & CAS. INS.	Stephanie Ankrah	Lily Boateng
STATE NATIONAL INS. CO. INC.	Percy Vasquez	Bernice Pollard
SUNSHINE STATE INS. CO.	Percy Vasquez	Carleathea Greenhill
THE STANDARD FIRE INSURANCE COMPANY	Nilesh Agrawal	Antoinette Allen
TOWER HILL PREFERRED INS. CO.	Percy Vasquez	Bernice Pollard
TOWER HILL PRIME INS. COMPANY	Percy Vasquez	Bernice Pollard
U.S. SECURITY INSURANCE CO.	Percy Vasquez	Carleathea Greenhill
UNION AMERICAN INS. COMPANY	Brantdon Boyer	Carleathea Greenhill
UNION MUTUAL FIRE INS. CO.	Brantdon Boyer	Carleathea Greenhill
UNITED OHIO INS. CO.	Brantdon Boyer	Carleathea Greenhill
UNITED PROPERTY & CAS. INS. CO	Brantdon Boyer	Carleathea Greenhill
UNITED SURETY & INDEMNITY CO.	Brantdon Boyer	Carleathea Greenhill
UNIVERSAL INS. CO. OF N. A.	Percy Vasquez	Bernice Pollard
UNIVERSAL INS. COMPANY (PR)	Nilesh Agrawal	Antoinette Allen
UNIVERSAL N. AMERICA INS. CO.	Percy Vasquez	Bernice Pollard

USAA GENERAL INDEMNITY COMPANY	Stephanie Ankrah	Lily Boateng
UTICA FIRST INSURANCE COMPANY	Brantdon Boyer	Carleathe Greenhill
VESTA FIRE INSURANCE CORP.	Brantdon Boyer	Carleathe Greenhill
WESTFIELD INSURANCE COMPANY	Brantdon Boyer	Carleathe Greenhill
WINDSOR MT. JOY MUTUAL INS. CO	Percy Vasquez	Carleathe Greenhill
ZEPHYR INSURANCE COMPANY	Percy Vasquez	Carleathe Greenhill

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