



FEMA

W-08078

October 3, 2008

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and the NFIP Servicing Agent

FROM: WYO Clearinghouse

SUBJECT: Post-Disaster Web Conferences — Texas

The National Flood Insurance Program (NFIP) has scheduled Post-Disaster Web Conferences for Texas insurance agents on Thursday, October 9, 10:00am – 11:00am CDT and Friday, October 10, 10:00am – 11:00am CDT.

The web conferences are free. However, there will be no continuing education credit for participants in these special seminars. Information about topics to be covered is provided on the attachment.

***Pre-registration is required to participate.*** Pre-registration may be completed for the October 9 conference by going to <https://1.gotomeeting.com/register/347313260>, and for the October 10 conference by going to <https://1.gotomeeting.com/register/615546964>.

Please disseminate this information to interested persons among your contacts.

Attachment

Cc: Vendors, IBHS, FIPNC, Government Technical Representative

Suggested Routing: Claims, Marketing, Training

# Post-Disaster Insurance Agent Web Conference\*



# FEMA

## Were your clients protected in the recent flooding? How can you assist in their recovery?

The NFIP Bureau and Statistical Agent (CSC) will conduct Insurance Agent Briefings to address flood insurance policyholder issues resulting from the recent flooding in Texas. It is important that you and your staff participate in this meeting to receive updated information so that you can better assist your clients.

### \*WHAT IS A WEB CONFERENCE?

A web conference is an enhanced telephone seminar. The audio portion of the seminar is delivered by a speaker phone while the video is delivered by the internet. No special hardware is needed. You will need only the following to participate:

- Speaker phone (*preferably* with mute button)
- Internet connection

### SEMINAR TOPICS

- NFIP Overview
- Substantial Damage
- Substantial Damage/Improvement
- Grandfathering
- Increased Cost of Compliance
- Other Related Issues

### WEB CONFERENCE INFORMATION

Thursday  
October 9, 2008  
10:00 a.m. – 11:00 a.m., CDT

Friday  
October 10, 2008  
10:00 a.m. – 11:00 a.m., CDT

### HOW TO REGISTER?

These web conferences are **FREE**. However, there will be **NO CONTINUING EDUCATION CREDIT** for attendees of these special seminars.

**Pre-registration is required to participate.** Pre-registration may be completed for the October 9 briefing by going to <https://1.gotomeeting.com/register/347313260>, and for the October 10 briefing by going to <https://1.gotomeeting.com/register/615546964>.