National Flood Insurance Program **U.S. Department of Homeland Security** P.O. Box 310

201

Lanham, MD 20703-0310



W-07066

## December 5, 2007

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and

NFIP Servicing Agent

FROM: WYO Clearinghouse

2008 NFIP Adjuster Recertification SUBJECT:

Attached is a memo from James Sadler, NFIP Director of Claims, concerning the requirements for 2008 adjuster recertification and for independent adjusters seeking NFIP certification. The schedule for the 2008 Claims Presentations is included, along with a registration form.

Please share this information with others in your organization, as appropriate.

Attachments

cc: Vendors, IBHS, FIP Sovernment Technical Representative

All NFIP Flood Certified Adjusters Required Routing:

Routing: Claims, Data Processing, Legal, Marketing, Underwriting



Jone Sale

MEMORANDUM FOR: All NFIP Flood Certified Adjusters

FROM: James A. Sadler, CPCU, AIC

Director of Claims

National Flood Insurance Program

DATE: November 26, 2007

SUBJECT: 2008 NFIP Adjuster Recertification

FEMA is requiring all independent adjusters who adjust flood losses under the National Flood Insurance Program (NFIP) to attend a 2008 NFIP Claims Presentation. Beginning May 1, 2008, there will be modifications to the NFIP adjuster certification process, and it is imperative that you attend at least one NFIP Claims Presentation to maintain your "Active" status. "Active" adjusters who do not attend a 2008 NFIP Claims Presentation will be reclassified "Inactive," which may affect your eligibility to adjust NFIP flood claims.

If you are not NFIP flood certified and seek certification, you must attend a 2008 NFIP Claims Presentation as one of the prerequisites for obtaining certification. Please visit the FEMA website at <a href="https://www.fema.gov/business.nfi/participation.shtm">www.fema.gov/business.nfi/participation.shtm</a> for the minimum qualifications and other information about adjuster participation. You must complete a claims presentation and submit your application for certification to the NFIP Bureau and Statistical Agent no later than May 15, 2008. The NFIP Adjuster Certification Application will be available at the end of each claims presentation; you can also obtain it online at <a href="http://www.fema.gov/pdf/nfip/adj\_cert\_app.pdf">http://www.fema.gov/pdf/nfip/adj\_cert\_app.pdf</a>.

All attendees must register in advance, using the enclosed 2008 NFIP Claims Presentation Schedule and Registration Form. Review the dates and locations, make your selection, then complete the Registration Form and mail it with your \$10.00 check or money order—**do not send cash**—to the address on the form. Online registration is not available.

We expect large attendance at each location, so register early. Please do not call the NFIP Bureau and Statistical Agent about the status of your registration. Once your Registration Form has been processed, a confirmation letter will be mailed to the address you provided on the form.

JS: wpc

**Enclosures** 

PRESENTATION 1

PLACE: LANHAM, MD

DATE: WEDNESDAY, JANUARY 16, 2008

TIME: 8:30 AM

LOCATION: GREENTEC IV

7700 HUBBLE DRIVE

301-794-2220 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: WEDNESDAY, JANUARY 2, 2008

PRESENTATION 2

PLACE: ONTARIO, CA

DATE: TUESDAY, JANUARY 29, 2008

TIME: 8:30 AM

LOCATION: ONTARIO CONVENTION CENTER

2000 CONVENTION CENTER WAY

909-937-3000 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, JANUARY 15, 2008

PRESENTATION 4

PLACE: LYNNWOOD, WA

DATE: MONDAY, FEBRUARY 4, 2008

TIME: 8:30 AM

LOCATION: LYNNWOOD CONVENTION CENTER

3711 196<sup>TH</sup> STREET SW

425-778-7155 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: MONDAY, JANUARY 21, 2008

PRESENTATION 6

PLACE: TAMPA, FL

DATE: MONDAY, FEBRUARY 11, 2008

TIME: 8:30 AM LOCATION: USAA

17200 COMMERCE PARK BLVD.

813-632-4000 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: MONDAY, JANUARY 28, 2008

ABSOLUTELY NO WALKINS & NO SMOKING
ALLOWED AT THIS FACILITY!

PRESENTATION 7

PLACE: SUNRISE, FL

DATE: THURSDAY, FEBRUARY 14, 2008

TIME: 8:30 AM

LOCATION: HOLIDAY INN & SUITES

3003 NORTH UNIVERSITY DRIVE

954-748-7000 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, JANUARY 31, 2008

PRESENTATION 1A

PLACE: LANHAM, MD

DATE: THURSDAY, JANUARY 17, 2008

TIME: 8:30 AM

LOCATION: GREENTEC IV

27700 HUBBLE DRIVE

301-794-2220 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, JANUARY 3, 2008

PRESENTATION 3

PLACE: CONCORD, CA

DATE: THURSDAY, JANUARY 31, 2008

TIME: 8:30 AM

LOCATION: CENTRE CONCORD

5298 CLAYTON ROAD

925-671-3466 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, JANUARY 17, 2008

PRESENTATION 5

PLACE: JACKSONVILLE, FL

DATE: THURSDAY, FEBRUARY 7, 2008

TIME: 8:30 AM

LOCATION: MARRIOTT JACKSONVILLE

4670 SALISBURY ROAD

904-296-2222 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, JANUARY 24, 2008

PRESENTATION 6A

PLACE: TAMPA, FL

DATE: TUESDAY, FEBRUARY 12, 2008

TIME: 8:30 AM LOCATION: USAA

17200 COMMERCE PARK BLVD.

813-632-4000 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, JANUARY 29, 2008

ABSOLUTELY NO WALKINS & NO SMOKING
ALLOWED AT THIS FACILITY!

PRESENTATION 8

PLACE: SOUTH BARRINGTON, IL

DATE: TUESDAY, FEBRUARY 26, 2008

DATE. 10ESDAT, 1 EBRUART 20, 2000

TIME: 8:30 AM

LOCATION: ALLSTATE INSURANCE COMPANY

51 WEST HIGGINS ROAD

847-551-2058(FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, FEBRUARY 12, 2008

**PRESENTATION 9** 

PLACE: CAROLINA, PR

DATE: FRIDAY, FEBRUARY 29, 2008

TIME: 8:30 AM

LOCATION: EMBASSY SUITES

8000 TARTAK STREET

787-791-7776 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: FRIDAY, FEBRUARY 15, 2008

PRESENTATION 10A

PLACE: METAIRIE, LA

DATE: TUESDAY, MARCH 4, 2008

TIME: 8:30 AM

LOCATION: JEFFERSON PARISH LIBRARY

4747 WEST NAPOLEON AVE.

504-849-8817 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, FEBRUARY 19, 2008

**PRESENTATION 11** 

PLACE: St. Peters, MO

DATE: FRIDAY, MARCH 7, 2008

TIME: 8:30 AM

LOCATION: HOLIDAY INN SELECT ST. PETERS/ST. CHARLES

4341 VETERANS MEMORIAL PKWY

636-928-1500 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: FRIDAY, FEBRUARY 22, 2008

PRESENTATION 13

PLACE: PITTSBURGH, PA

DATE: THURSDAY, MARCH 13, 2008

TIME: 8:30 AM

LOCATION: RADISSON HOTEL PITTSBURGH GREEN TREE

101 RADISSON DRIVE

412-922-8400 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, FEBRUARY 28, 2008

PRESENTATION 15

PLACE: HUMBLE, TX

DATE: WEDNESDAY, MARCH 19, 2008

TIME: 8:30 AM

LOCATION: HUMBLE CIVIC CENTER

8233 WILL CLAYTON PKWY

281-446-4140 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: WEDNESDAY, MARCH 5, 2008

PRESENTATION 10

PLACE: METAIRIE, LA

DATE: MONDAY, MARCH 3, 20087

TIME: 8:30 AM

LOCATION: JEFFERSON PARISH LIBRARY

4747 WEST NAPOLEON AVE.

504-849-8817 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: MONDAY, FEBRUARY 18, 2008

PRESENTATION 10B

PLACE: METAIRIE, LA

DATE: WEDNESDAY, MARCH 5, 2008

TIME: 8:30 AM

LOCATION: JEFFERSON PARISH LIBRARY

4747 WEST NAPOLEON AVE.

504-849-8817 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: WEDNESDAY, FEBRUARY 20, 2008

PRESENTATION 12

PLACE: SOUTH HAVEN, MS

DATE: TUESDAY, MARCH 11, 2008

TME: 8:30 AM

LOCATION: DESOTO CIVIC CENTER

4560 VENTURE DRIVE

888-280-9120 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, FEBRUARY26, 2008

PRESENTATION 14

PLACE: SAN ANTONIO, TX

DATE: TUESDAY, MARCH 18, 2008

TIME: 8:30 AM

LOCATION: HENRY B. GONZALEZ CONVENTION CENTER

200 E. MARKET ST.

877-504-8895 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: TUESDAY, MARCH 4, 2008

PRESENTATION 16

PLACE: FT. WORTH, TX

DATE: THURSDAY, MARCH 20, 2008

TIME: 8:30 AM

LOCATION: TARRANT COUNTY COLLEGE

5301 CAMPUS DRIVE

817-515-4167 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, MARCH 6, 2008

**PRESENTATION 17** 

PLACE: RANDOLPH, MA

DATE: WEDNESDAY, MARCH 26, 2008

TIME: 8:30 AM

LOCATION: HOLIDAY INN BOSTON RANDOLPH

1374 NORTH MAIN STREET

781-961-1000 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: WEDNESDAY, MARCH 12, 2008

**PRESENTATION 19** 

PLACE BRANCHVILLE, NJ

DATE: MONDAY, APRIL 7, 2008

TIME: 8:30 AM

LOCATION: SELECTIVE INSURANCE

40 WANTAGE AVENUE

3877-348-0552 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: MONDAY, MARCH 24, 2008

**PRESENTATION 21** 

PLACE: NORFOLK, VA

DATE: MONDAY, APRIL 14, 2008

TIME: 8:30 A.M. LOCATION: USAA

5800 NORTHAMPTON BLVD.

800-531-8222 (FOR DIRECTIONS ONLY) REGISTRATION DEADLINE: MONDAY, MARCH 31, 2008

ABSOLUTELY NO WALKINS & NO SMOKING

ALLOWED AT THIS FACILITY!

PRESENTATION 22A

PLACE: GREENVILLE, NC

DATE: FRIDAY, APRIL 18, 2008

TIME: 8:30 A.M.

LOCATION: GREENVILLE CONVENTION CENTER

303 SW GREENVILLE BLVD.

252-321-7971 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: FRIDAY, APRIL 4, 2008

PRESENTATION 23A

PLACE: CAYCE, SC

DATE: FRIDAY, MAY 2, 2008

TIME: 8:30 A.M.

LOCATION: SOUTH CAROLINA FARM BUREAU

754 KNOX ABBOT DR.

803-936-4290 (FOR DIRECTION ONLY)

REGISTRATION DEADLINE: FRIDAY, APRIL 25, 2008

**PRESENTATION 18** 

PLACE: LAKE SUCCESS, NY

DATE: THURSDAY, APRIL 3, 2008

TIME: 8:30 AM

LOCATION: ALLSTATE INSURANCE COMPANY

1111 MARCUS STREET

516-574-5900 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, MARCH20, 2008

**PRESENTATION 20** 

PLACE CHARLESTON, WV

DATE: WEDNESDAY, APRIL 10, 2008

TIME: 8:30 AM

LOCATION: CHARLESTON CIVIC CENTER

200 CIVIC CENTER DRIVE

304-345-1500 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: WEDNESDAY, MARCH 27, 2008

PRESENTATION 22

PLACE: GREENVILLE, NC

DATE: THURSDAY, APRIL 17, 2008

TIME: 8:30 A.M.

LOCATION: GREENVILLE CONVENTION CENTER

303 SW GREENVILLE BLVD.

252-321-7971 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, APRIL 3, 2008

PRESENTATION 23

PLACE: CAYCE, SC

DATE: THURSDAY, MAY 1, 2008

TIME: 8:30 AM

LOCATION: SOUTH CAROLINA FARM BUREAU

754 KNOX ABBOT DR.

803-936-4290 (FOR DIRECTION ONLY)

 $Registration\ Deadline: Thursday,\ April\ 17,2008$ 

PRESENTATION 24

PLACE: MOBILE, AL

DATE: THURSDAY, MAY 8, 2008

TIME: 8:30 A.M.

LOCATION: COTTAGE HILL BAPTIST CHURCH

4255 COTTAGE HILL RD.

251-660-2422 (FOR DIRECTIONS ONLY)

REGISTRATION DEADLINE: THURSDAY, APRIL 24, 2008

## REGISTRATION FORM 2008 NFIP Claims Presentations

## PLEASE TYPE OR PRINT CLEARLY

Use this form to reserve a seat in the presentation of your choice. Choose only one!

Presentation I	Number Location
Your Name	2010
Your Flood Ce	ertification Number (if applicable)
Your Street A	ddress
City	
State	ZIP Code
Daytime Telep	phone Number
When you have money order to	e gompleted this Registration Form, <u>mail</u> it with your \$10.00 check or
	Claims Presentation Coordinator NFIP Bureau & Statistical Agent 7700 Hubble Drive Rm. N195

Make your check or money order payable to the  $\underline{\textbf{National Flood Insurance Program}}.$  Cash will not be accepted.

Lanham, MD 20706

For more information, call 800-426-6347 ext. 1746

PLEASE DO NOT FAX THIS FORM