



FEMA

W-07031

May 2, 2007

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators
and the NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office – 2007 Spring Nor'easter
New York, New Jersey, Maine, Massachusetts and
West Virginia

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service New York, New Jersey, Maine, Massachusetts and West Virginia policy holders impacted by the 2007 Spring Nor'easter. The FRO will coordinate with the WYO companies to provide guidance, define the scope of coverage, and assist with reinspection of losses.

The FRO is operating at the following location:

NFIP Flood Response Office
The Giaquinto Building
1967 Hwy 27
Suite# 31
Edison, NJ 08817

The Bureau's contact person at the FRO, Owen Ivey, can be reached at (732) 287-0114 (phone) or (732) 287-0118 (fax).

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting