



**FEMA**

W-05051

September 14, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and NFIP Servicing Agent

FROM: Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

SUBJECT: Activation of Single Adjuster Program—North Carolina

Hurricane Ophelia is predicted to cause moderate to extensive wind and flood damage to residential and commercial properties in North Carolina. The Federal Emergency Management Agency, in conjunction with the North Carolina Insurance Underwriting Association, has activated the Single Adjuster Program in North Carolina. The Claims Coordinating Office (CCO) is operating at the following location:

**North Carolina Insurance Underwriting Association**  
5651 Dillard Drive  
Carey, NC 37511

If you have questions about procedures for the Single Adjuster Program in North Carolina, please call Donald Waters at 301-980-0643.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting