National Flood Insurance Program
U.S. Department of Homeland Security
P.O. Box 310
Lanham, MD 20703-0310



W-04063

September 20, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators

and NFIP Servicing Agent

FROM: Joyce A. King

Claims and Underwriting Director NFIP Bureau and Statistical Agen

SUBJECT: Flood Response Office Alabama

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) in response to Hurricane Ivan. The FRO will coordinate with WYO companies and provide guidance, define the scope of coverage, and assist with reinspection of losses.

The Flood Response Office is operating at the following location:

Alabama Insurance Underwriting Association 315 E. Laurel Avenue, Suite 301 Foley, AL 36535

If you should have any questions, please contact Frank Ward at (251) 970-1692, or fax at (251) 970-1837.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators