National Flood Insurance Program P.O. Box 310 Lanham, MD 20703-0310



W-04052

August 17, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and

NFIP Servicing Agent

FROM: Joyce A. King

Claims and Underwriting Director NFIP Bureau and Statistical Agen

SUBJECT: Adjuster Briefing – Hurricane Charley, Florida

The Federal Emergency Management Agency will conduct an Adjuster Briefing in Fort Myers, Florida, on Thursday, August 19, 2004, in response to Hurricane Charley.

The briefing will address the Standard Flood Insurance Policies, prior losses, Increased Cost of Compliance, substantial damage, access into the affected area(s), combined losses (Single Adjuster Program), and any other regional issues that may be encountered in handling claims resulting from the recent flooding.

The meeting location, date, and time are as follows:

Radisson Inn 12635 South Cleveland Ave. Fort Myers, FL 33907

August 19, 2004 9:00 a.m. – 12:00 noon

We ask for your full support and attendance at this briefing.

cc: Vendors, IBHS, and Government Technical Representative Required Routing: Claims and Underwriting