National Flood Insurance Program P.O. Box 310 Lanham, MD 20703-0310



W-04044

August 5, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and

NFIP Servicing Agent

FROM: Joyce A. King

Claims and Underwriting Director NFIP Bureau and Statistical Agen

SUBJECT: Adjuster Briefing – Hurricane Alex, North Carolina

The Federal Emergency Management Agency will conduct an Adjuster Briefing in Buxton, North Carolina, on Thursday, August 12, 2004, in response to Hurricane Alex.

This important Adjuster Briefing will address the Standard Flood Insurance Policy, prior losses, Increased Cost of Compliance (ICC) coverage, substantial damage, access to the affected area(s), combined losses (Single Adjuster Program), and any other regional issues that maybe encountered in handling claims resulting from the recent flooding.

The meeting location, date, and time are as follows:

Fessenden Center 46830 Highway 12 Buxton, North Carolina

Time: 9:00 a.m. – 12:00 noon.

We ask for your full support. If there are any questions, please let me know.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting