



# NATIONAL FLOOD INSURANCE PROGRAM

## Bureau and Statistical Agent

# FEMA

W-03059

**MEMORANDUM TO:** Write Your Own (WYO) Principal Coordinators and  
NFIP Servicing Agent

**FROM:** WYO Clearinghouse

**DATE:** November 5, 2003

**SUBJECT:** Post-Flood Workshops Scheduled for North Carolina

The NFIP Bureau & Statistical Agent has scheduled two Post-Flood Workshops for insurance agents in North Carolina. These workshops are being sponsored by the North Carolina Association of Floodplain Managers (NCAFPM).

**Thursday, November 13, 8:30 a.m. to 12:30 p.m. (Sign-in at 8:00 a.m.)**

**Craven Community College**

**Building F, Room 123**

**800 College Ct.**

**New Bern, NC**

**Friday, November 14, 8:30 a.m. to 12:30 p.m. (Sign-in at 8:00 a.m.)**

**Knobbs Creek Recreation Center**

**200 E. Ward St.**

**Elizabeth City, NC**

These 4-hour workshops are designed to help the insurance professional understand the National Flood Insurance Program. No matter whether you are an NFIP novice or an experienced writer of flood insurance, these seminars will provide you with a beneficial understanding of how to effectively interact with the NFIP in a post-flood situation. All agency and company personnel are urged to attend; however space is limited.

To register for either of these seminars, you may choose one of the following options:

1. Enclose a check for \$40 payable to NCAFPM and MAIL the attached form to:  
Attention: Mary Shaw  
NC Division of Emergency Management  
1830B Tillery Place  
Raleigh, NC 27604
2. Bring a check for \$40 with you to the seminar and FAX the form to: 919.715.5408  
Attention: Mary Shaw
3. Bring a check for \$40 with you to the seminar and E-MAIL this information to:  
mshaw@ncem.org

7700 HUBBLE DRIVE • LANHAM, MD 20706 • (301) 731-5300

COMPUTER SCIENCES CORPORATION, under contract to the FEDERAL EMERGENCY MANAGEMENT AGENCY,  
is the Bureau and Statistical Agent for the National Flood Insurance Program

The North Carolina Post-Flood Workshops are approved for four credit hours of Continuing Education Credits.

We would appreciate your distributing this important information as appropriate. If you have questions or need additional information, please contact your Program Coordinator.

cc: Vendors, IBHS, WYO Standards, FIPNC, WYO Marketing Committee,  
Government Technical Representative

Suggested Routing: Claims, Marketing, and Underwriting

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**SEMINAR ON NATIONAL FLOOD  
INSURANCE PROGRAM**

**Thursday, November 13**

**Sign- in at 8:00 AM**

**Seminar: 8:30 AM - 12:30 PM**

**Craven Community College**

**Building F, Room 123**

**800 College Ct.**

**New Bern**

**OR**

**Friday, November 14**

**Sign- in at 8:00 AM**

**Seminar: 8:30 AM - 12:30 PM**

**Knobbs Creek Recreation Center**

**200 E. Ward St.**

**Elizabeth City**

**TOPICS**

- How the NFIP Works
- Myths and Facts about the NFIP
- NFIP Terms and Coverages
- Policy Issues
- Claims Procedures
- Rating Procedures
- Marketing Strategies
- Use of Elevation Certificates
- Increased Cost of Compliance
- Internet Access to FIRMs
- NC Floodplain Mapping Program

**BENEFITS**

You will receive:

- Practical and simplified technical and marketing know-how
- Explanations of NFIP terms, rules, and forms
- Instructions for ordering maps, policy supplies, and brochures
- Tips to maximize your customer's flood protection
- Tips for protecting your E&O exposure using a simple red sticker
- Practice with hands-on rating that will be useful long after the workshop
- Instruction on Internet access to Flood Insurance Rate Maps.

**PRESENTERS**

Roger Widdifield  
NFIP Bureau and Statistical Agent  
WiddifieldNFIP@hotmail.com  
770-396-9117

Phil Letsinger, CFM  
NFIP State Coordinator  
pletsinger@ncem.org  
919-715-8000 x273

Tammy Riddle, CFM  
NFIP Planner  
triddle@ncem.org  
252-520-4923

**REGISTRATION FORM**

**NFIP WORKSHOP for Insurance  
Agents**

(Copy this form as many times as needed)

**Name:**

\_\_\_\_\_

**Mailing Address:**

\_\_\_\_\_

\_\_\_\_\_

**Telephone ( )** \_\_\_\_\_

**Fax ( )** \_\_\_\_\_

**Email** \_\_\_\_\_

**DATE you will attend:**

- ☐ **Nov. 13 - New Bern**  
☐ **Nov. 14 - Elizabeth City**

**Check Enclosed for \$**\_\_\_\_\_

Insurance Agent Fee \$40  
Public Official Fee no fee

Make check payable to NC Association of  
Floodplain Managers (NCAFPD)

**Continuing Education Credit**

Insurance Agent Continuing Education  
Credit is approved for 4 credit hours