



# NATIONAL FLOOD INSURANCE PROGRAM

## Bureau and Statistical Agent

# FEMA

W-03051

**MEMORANDUM TO:** Write Your Own (WYO) Principal Coordinators and  
Single Adjuster Liaisons

**FROM:** Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

**DATE:** October 9, 2003

**SUBJECT:** Closure of the Claims Coordinating Office (CCO) –  
Hurricane Isabel

During the period of September 18-19, 2003, Hurricane Isabel caused extensive wind and flood damage in North Carolina. As a result of this event, the NFIP Bureau and Statistical Agent established a CCO in Carey, North Carolina.

The CCO and the North Carolina Insurance Underwriting Association has matched and single-adjusted 1,600 losses during this event, and the submission of new claims has diminished. Therefore, the Federal Emergency Management Agency has authorized the CCO to close, effective October 10, 2003.

If you should have any questions, please contact Donald Waters, Field Operations Supervisor, at (301) 731-5300, extension 731.

cc: Vendors, IBHS, and Government Technical Representative  
Required Routing: Claims and Underwriting, Principal Coordinators